

Merchant's Quay Project Limited
(A company limited by guarantee and having no share capital)

Directors' Report and Financial Statements
for the financial year ended
31 December 2015

MERCHANT'S QUAY PROJECT LIMITED
REPORT AND FINANCIAL STATEMENTS
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

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MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS AND OTHER INFORMATION

DIRECTORS:

Mr Mick Price (Chair)
Rev Hugh McKenna OFM
Rev Kieran Cronin OFM
Rev Patrick Lynch OFM
Mr Brian Melaugh
Dr Joanne Fenton
Mr Marcus Keane
Rev Joe Walsh OFM
Mr. Ray Langton
Dr Siobhan Garrigan

MEMBERS:

Rev Hugh McKenna OFM
Rev Kieran Cronin OFM
Rev Joseph MacMahon OFM
Rev Patrick Lynch OFM
Rev Patrick Younge OFM
Rev Liam Kelly OFM
Rev Padraig Breheny OFM

SECRETARY:

L & P Trustee Services Limited
2/3 Terminus Mills
Clonskeagh Road
Dublin 6
D06 YP23

BOARD SUB-COMMITTEES:

Finance Sub Committee

Rev Kieran Cronin OFM (Chair)
Ms Mairead Divilly
Mr Ray Langton

Audit & Risk Sub Committee

Mr. Ray Langton (Chair)
Rev Kieran Cronin OFM
Ms Mairead Divilly

Governance & Nominations Sub Committee

Mr Marcus Keane (Chair)
Mr Mick Price
Ms Fidelma Keogh

Client Services Sub Committee

Mr Mick Price (Chair)
Mr Brian Melaugh
Dr Joanne Fenton
Dr Siobhan Garrigan

HR & Remuneration Sub Committee

Mr Mick Price (Chair)
Mr Marcus Keane
Mr Ray Langton

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS AND OTHER INFORMATION (CONTINUED)

Fundraising Sub Committee

Mr Ray Langton (Chair)
Mr Marcus Keane
Mr Mick Price

EXECUTIVE LEADERSHIP TEAM:

CEO

Mr Tony Geoghegan

Head of Human Resources

Ms Paula Byrne

Head of Finance

Ms Jennifer Owens

Head of Day Services

Mr Mark Kennedy

Head of Residential Services

Mr Richard Cunningham

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS AND OTHER INFORMATION (CONTINUED)

REGISTERED NUMBER: 176421

REGISTERED OFFICE: 24 Merchants Court
Merchant's Quay
Dublin 8

CHARITY NUMBER: CHY 10311

CHARITY REGULATORY AUTHORITY NUMBER: 20026240

BANKERS: AIB
7/12 Dame Street
Dublin 2

AUDITORS: Deloitte
Chartered Accountants and Statutory Audit Firm
Deloitte & Touche House
Earlsfort Terrace
Dublin 2

SOLICITORS: Marcus A. Lynch & Son
12 Lower Ormond Quay
Dublin 1

PLACES OF OPERATION:

24 Merchants Court Merchant's Quay Dublin 8	Riverbank House Merchant's Quay Dublin 8
High Park Drumcondra Dublin 9	Ball Ally Lane Parnell Square Athlone Co Westmeath
16 Ballymount Cottages Dublin 22	Irish Prison Service
St. Francis Farm Tullogh Co. Carlow	7A Dolphins Barn Dublin
68 Easton Row Easton Meadow Estate Leixlip House Leixlip Co Kildare	74a Main Street Portlaoise Co Laois

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT

The directors present their annual report and the audited financial statements of the company for the financial year ended 31 December 2015.

COMPANY STRUCTURE

Merchant's Quay Project Ltd ("MQP") is incorporated as a Company limited by guarantee and not having share capital. It was registered on 12 July 1991 with Company number 176421. The Company is registered for the charitable purpose of promoting health and to provide the steppingstones for every point of a man's or woman's journey out of homelessness and addiction, and toward a drug free life.

The main objects of the Company are:

- (a) To promote health for the benefit of the people in contact with our project and in particular to relieve suffering relating to disease and conditions the transmission of which are drug related and sexual with special reference to AIDS and apparently related conditions.
- (b) To alleviate physical, mental or financial deprivation caused by and to seek to minimize the spread of such diseases or conditions.

The Company is recognised by the Revenue Commissioners as having registered charity status – registration number CHY 10311. The Charities Regulatory Authority (CRA) which was established in 2014 is Ireland's national statutory regulatory agency for charitable organisations. The Company is registered with the CRA - registration number of 20026240.

The Company is governed by its memorandum and articles.

Merchant's Quay Project Limited is one of four companies operating under the banner name of Merchant's Quay Ireland (MQI) carrying out activities for social justice for homeless persons and drug users on a nationwide basis. The other companies are:-

- Franciscan Social Justice Initiative Limited (FSJI)
- St. Francis Housing Association Limited (SFHA)
- Merchant's Quay Project CE Scheme Ltd

Services continue to incorporate the provision of meals, drug services, crisis intervention, needle exchange, rehabilitation and detox services, together with day programmes, aftercare and training.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

OBJECTIVES AND ACTIVITIES

VISION, VALUES & MISSION

The Company is a national voluntary service agency providing creative and innovative responses to the issues faced by homeless people and drug users. Below are the overarching Vision, Values and Mission of MQP of which MQP is a part.

VISION

We are committed to working towards a society where the incidence of drug related harm for the individual, the family and the wider community is greatly reduced and the range and quality of drug services are maximised while also reaching out to the marginalised affected by homelessness to assist them as MQP desire to see a society where nobody is without a place to call home and the need to sleep rough is eliminated.

VALUES

- Providing quality services for drug users and homeless people
- Offering access for the most marginalised
- Promoting positive change
- Involving our Service Users
- Valuing our staff
- Managing finances prudently
- Promoting partnership

MISSION

- To lead in the strategy aimed at reducing drug use and homelessness, by developing, administering, and supporting harm reduction, prevention and treatment programmes which provide pathways towards rehabilitation and settlement.
- To work for positive social justice and opportunity to combat social exclusion which affects homeless and marginalised persons and those with problem drug use.

STRATEGY

The Strategic Plan developed in 2013 for the period 2013-2016 was the basis of the core strategies for the organisation in 2015 which include:

- Review of services in the context of clients' needs to provide a range of integrated high quality services which address the immediate, un-met and emerging needs of those affected by problem drug use and homelessness, to offer them support and the means to gradually improve their health, well-being and social integration.
- Promotion of our services from within, to our clients, across the sector and to the broader public; to ensure our pathway of services and care is offered to those in need of our services to assist them in their journey from homelessness and addiction towards drug free and independent living through care and education.
- To provide a professional service giving the best care and service possible to our clients, through training, innovation, flexibility and willingness to evolve to suit changing needs.
- To ensure the continued efficient and effective operation of the organisation; maximisation of voluntary income; fostering the strong voluntary support; while ensuring that the needs of our clients' are met in a caring and professional manner.
- To believe in and cherish the value of every human being in keeping with our origins in the Franciscan tradition where solidarity, commitment to social justice, hospitality and hope are core values.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

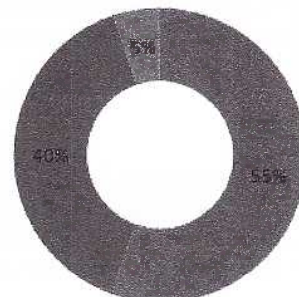
RESULTS FOR THE FINANCIAL YEAR AND STATE OF AFFAIRS AT 31 DECEMBER 2015

The Statement of Financial Activities and Balance Sheet are set out on page 39 and 40 respectively.

FINANCIAL REVIEW

MQP is financed by a mix of statutory and voluntary funding. In 2015 MQP raised a total income of €6m being a decrease of 3% on income from continuing operations* in 2014 (€6.3m).

55% of Income was Statutory Government funding the balance raised through our fundraising activities and Training. Fundraising generated €2.4m, down from €2.5m in 2014 making up 40% of our income for 2015.



Expenditure was up 5% to €5.4m (2014: €5.1m), in 2015 the charities known as Merchants Quay Ireland invested in its primary services and development of new services in line with demand this includes counsellors, project workers, outreach workers, nurses, catering, staff, food and homeless resources.

Allocating sufficient expenditure to staff administration and management is essential to ensure that all resources, including donations, are used for public benefit and that highest standards are maintained at all times.



In 2015 a decision was made to invest in various fundraising campaigns which resulted in increased costs in the current year. The investments were made in line with the fundraising strategy for generating more long term income streams. In addition to this the organisation decided to fundraising for more specific projects in 2015 such as our mental health and community engagement teams as Merchant's Quay Project Limited is one of four companies operating under the banner name of Merchant's Quay Ireland carrying out activities for social justice for homeless persons and drug users on a nationwide basis some of these projects sit in Franciscan Social Justice Initiatives Ltd.

After many years of being impacted by the difficult economic climate 2015 was a positive year financially for MQP, and this will allow us to focus on implementing our strategic priorities and to ensure we give best care and service possible to our clients. We continue to commit voluntary income to all our services, the continuum of all core services remains one of our key goals.

The Board of Directors considers the need to provide against any future income shortfall and allow funds to be available to support service developments. The reserves are reviewed by the Audit Committee as part of a review and assessment of the organisations risks.

The organisation benefits greatly from the involvement and enthusiastic support of many of its volunteers. In accordance with FRS102 and the Charities SORP (FRS102), the economic contribution of general volunteers is not recognised in the accounts.

* In order to comply with revised regulations required by Department for Social Protection ("DSP"), in 2014 the activities funded by the DSP were transferred into a new company, Merchant's Quay Project CE Scheme Limited ("MQPCE"). When this change is factored into account the total income for continuing operations for 2015 is €6m compared to 2014 (€6.2m).

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

2015 LOOKING BACK

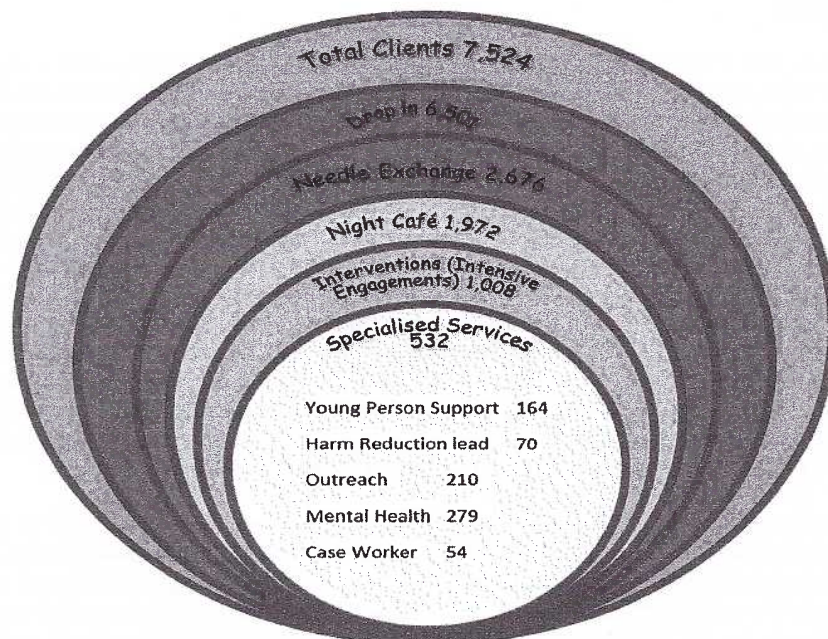
Merchant's Quay Project Limited is one of four companies operating under the banner name of Merchant's Quay Ireland carrying out activities for social justice for homeless persons and drug users on a nationwide basis some of these projects sit in Franciscan Social Justice Initiatives Ltd. As these organisations work together for co efficiencies some of the projects below are interoperable across the organisations.

Merchants Quay Ireland provide a range of residential detox, rehab and aftercare services. These include our 10 bed detox and 13 bed rehab at St Francis Farm in Co Carlow, our 13 bed rehab service in High Park in Dublin and our Aftercare day programme and supported housing services in Dublin and Kildare.

Our residential Detox, Rehab and Aftercare services received a total of 1,076 referrals and carried out 548 Comprehensive Needs Assessments during 2015. In addition, there were a total of 258 admissions to these services during the year. Our Post Service Outcome evaluation system reveals that clients we contacted at 6, 12 and 24 months after they leave our services report that 70% to 80% of them are drug free and have improved quality of life, family and social relationships.

Merchants Quay Ireland in partnership with the Irish Prison Service have delivered addiction counselling services to prisoners in 13 prisons since 2007. During 2015 there were 2,913 prisoners referred to our national Prison Based Addiction Counselling Service and 1,314 Needs Assessments were carried out with prisoners. In addition, a total of 11,657 counselling sessions and 3,188 group-work attendances were delivered during the year.

Many of the 7,524 individuals who used MQI's Open Access Services in 2015 accessed multiple services across the drug and homeless spectrum. For example 1,972 individuals used the night café but many of these individuals also used the food service or the drug treatment or medical services during the day. There are also specialised services such as the psychiatric nurse and young person's support worker which are available to everyone presenting to the service. The diagram below illustrates the overlap and interconnection between MQI Open Access Services.



MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

While the depth and continuity of MQI Open Access services has grown, every relationship we build starts with the cup of tea and a warm meal. Over the course of the year we provided 82,761 meals for homeless people across our day and evening services (this is an increase of 4% on 2014 not including meals provided in the night café). Including the night café, the number of meals provided by MQI in 2015 was 98,865 (an increase of 24% on 2014).

OPEN ACCESS HOMELESS AND DRUG SERVICES

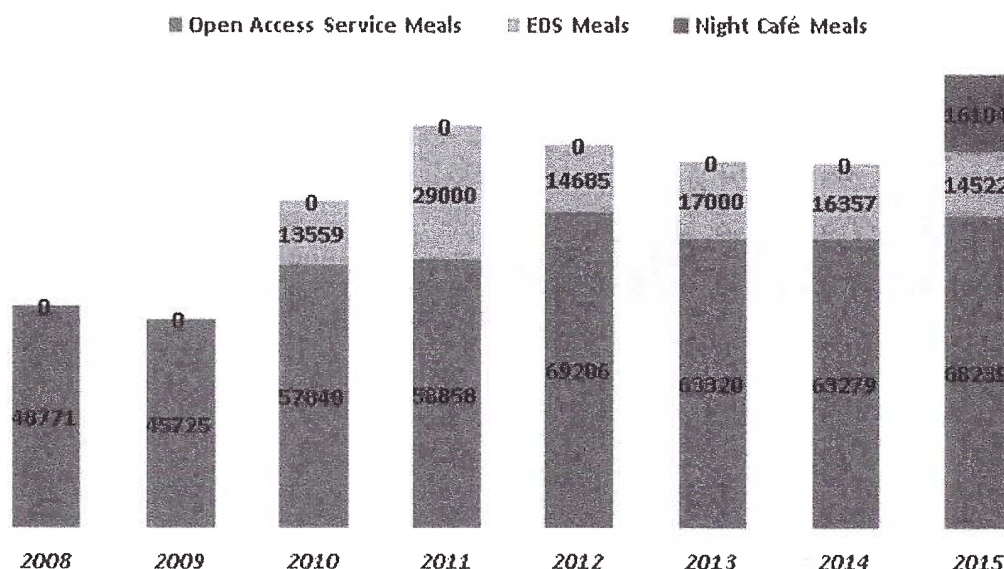
MQI ethos is to provide drop in services and a welcoming cup of tea – in the last year due to the growth of homelessness in Ireland, MQI have deepened our service provision in order to provide the most effective interventions we can while still maintaining our ethos. This has translated into a move away from the 'around the clock' drop in setting to having structured one to one supports with people who need bespoke solutions to their particular situations. The dynamic is action oriented and involves empowering the client to actively specify and follow through on their care plan goals. Ultimately, MQI Open Access Services are about providing solutions for people – addressing the root causes of what has led people to present to a crisis homeless & drug service. All are welcome at our doors, just as it was when Brother Sebastian first opened the tea rooms as a community of compassion 40 years ago, our vision is that people are given the supports they need to thrive as part of their community. With the addition of the new Night Café for homeless people, the Riverbank building on Merchants Quay now offers 24 hour services to over 6,500 individuals who are experiencing crisis with regard to mental health, accommodation and substance misuse. With the enhanced space we are able to cater for people presenting to our homeless services with complex needs. Over the course of the year we provided 82761 meals for homeless people across our day and evening services (this is an increase of 4% on 2014 not including meals provided in the night café). Including the night café, the number of meals provided by MQI in 2015 was 98,865 (an increase of 24% on 2014). The breakdown of day services provided from our Riverbank facility is reviewed below:

HOMELESS SERVICES

The Drop-In Service: The Drop-in Service aims to address crisis and to provide links to community based services. The Drop-in Service remains the heart of what we do regarding making contact with those who are in crisis. The drop in service provides an assessment of each service users' needs, we offer preliminary advice on health, social welfare and emergency accommodation – and, critically we offer case management services for those who want help in achieving their goals to get out of crisis. In 2015, we recorded 6,442 supportive interventions with service users at Riverbank – this is an increase of 15% on 2014. Interventions include key working sessions, referrals to emergency accommodation, social work services, medical services and social welfare services. It also includes help in contacting friends or family, access to drug treatment and support in a variety of other matters. The service supports clients who have been sleeping rough on the streets and ensures that they find and maintain a place to live. Project workers help homeless people from a variety of settings - rough sleeping, hostels, B&B's, short-term arrangements with friends/ families and transitional and supported accommodation. Our staff aim to assist those who are homeless to link in with short term crisis accommodation, with the eventual goal of helping clients into more stable long term housing and independent living. The Day Service at Riverbank centre offers homeless people two meals a day -breakfast and lunch. A total of 68,239 meals were provided by the Day Service in 2015 (an increase of 8% on 2014).

Extended Day Service (EDS): The EDS is operated in partnership with Focus Ireland in order to offer an efficient and integrated continuum of care, capitalising on the strengths of both organisations to deliver the best possible outcomes for clients. This service was established to meet the evening time needs of homeless people and rough sleepers, and continued throughout 2015. Between 80 and 120 people used the service each night and The EDS addresses a gap in out of hours' services available to homeless people between 5:30pm to 8:30pm. The service provided 14,522 evening meals in 2015 (a decrease of 11% on 2014), along with crisis support, information, advice and assistance arranging overnight accommodation.

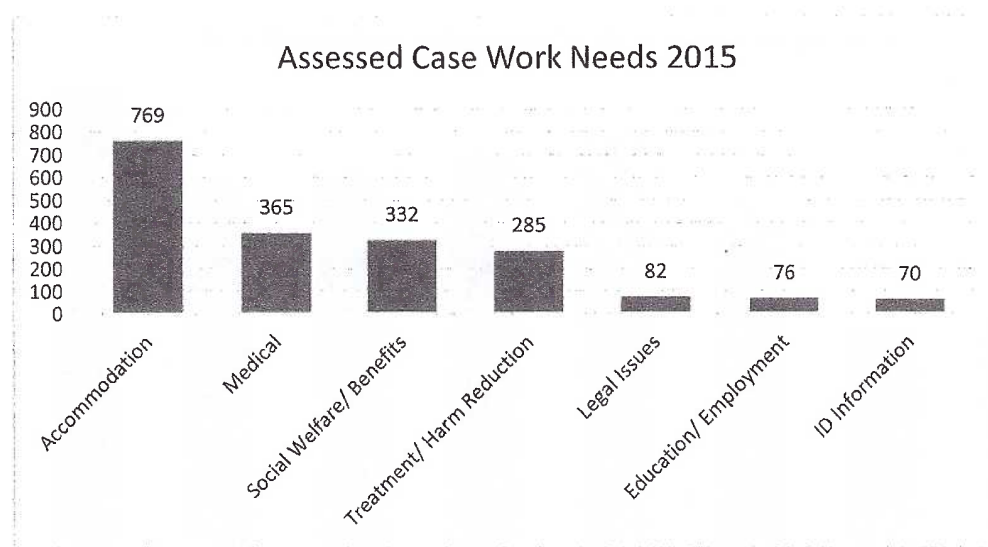
Riverbank Meals 2008 - 2015



Case management HUB: In recent years, given the increased numbers of people finding themselves homeless, MQI has reconfigured how we provide our crisis services. The impact of austerity measures has restricted available supports to people on the margins of society - MQI has responded by appointing social care professionals to specific specialist roles and developing expertise in areas such as youth, mental health and assertive outreach. This change has resulted in a shift from information, advice and crisis support to a more proactive individualised care plan based approach. In some cases, there are up to 10 different disciplines engaging with one client as part of a care plan that the client has played an active part in developing.

Intensive Engagement Service: Many of the drug users who come to us are in crisis. Some have become homeless; others have financial & legal problems. The thrust of our morning service (10.00 – 13.00) has transitioned from a drop in service to a one to one support function called the Intensive Engagement Service – this service operated throughout 2015 resulting in a smaller number of visits but an increased depth of work on individual needs. The service provides support mainly with accommodation but also in relation to treatment, training, medical, welfare and legal issues. The service provides continuity of care – sometimes it can take weeks or months working with multiple support agencies in order to attain outcomes for clients. Working with homeless people or drug users often involves working on crisis situations. In maintaining contact with clients we were able to assist both them and partner agencies by filling out paperwork or getting signatures on medical card applications, homeless registrations or treatment referral forms. The ultimate result is better outcomes for clients. In 2015, 1,008 individuals availed of the new intensive engagement service – visiting the service 2,761 times. Each of the 1,008 individuals accessing the service were provided with options to see specialist in-house supports such as the young person's support worker, medical staff or specialist drug treatment specialists.

New Communities Support Service: A substantial portion of visits to the service were made by people from new communities living in Ireland, especially from Eastern Europe. Over the past number of years MQI received funding from Pobal, under the Homeless Measure, for a New Communities Support Worker to facilitate support for people from the new EU states who have become homeless in Ireland. Several of our team members are fluent in a number of European languages and provide a range of supports including advice and information, referral and advocacy for these service users. In 2015, MQI provided 926 one to one support sessions to 257 new community members (the greatest number was from Eastern European countries). The services provided to new community clients include one-to-one support, repatriation, English language classes, replacement of identity documents and making links with healthcare services in the country of origin to best support the client.



The Assertive Outreach Service: Sadly, many homeless people and drug users die on the streets, those who are not engaging with services are at high risk in every sense. In line with our mission statement to reach out to the most vulnerable in society, this service aims to make contact with drug users not engaged with any services and to provide them with accessible supports options. In 2015, the assertive outreach team contacted vulnerable drug users on the street, collected used needles and syringes and also liaised with local community groups, the Gardaí, Dublin City Council and other drugs and homeless service providers. The geographical zone covered by the outreach service was predominantly around the Merchant's Quay area. Outreach workers also liaised with a variety of other businesses, residents, individual tourists and services. Clients were assisted with accommodation, drug treatment options, clothing, food, showers and basic services. The service visited a number of clients in hospitals and nursing homes throughout the year – this involved working with medical staff and social workers to progress care plans. We also accompanied service users to doctors, court, the post office and case conference meetings. The service engaged with 55 homeless individuals in specific casework and over 1000 individuals on an informal support basis on the street throughout 2015.

The young person's support worker (YPSW): Sadly, over the years we have seen many people 'growing up' in our day services. Having a person's life revolving around homeless and drug services is not what we want for our clients. Instead, we want to see our clients address the core problems in their lives and then connect with community, training, education and employment services to enable them to move forward with a new purpose in life. This is why our donors supported the establishment of a dedicated support worker for those in the 18-25 age bracket. The YPSW has a strong network of community options for young people presenting to the MQI services and she specialises in connecting young people with areas they are passionate about so that they are supported in making a swift exit from MQI services onto a positive pathway in life. In 2015, the YPSW worked with 164 individuals initially to address the source of crisis (normally accommodation and drug treatment) and then to support young people in achieving their goals in life.

PRIMARY HEALTHCARE SERVICES

MQI is working in partnership with the HSE, the Dublin Regional Homeless Executive and SafetyNet to provide a primary health care service for homeless people. The service has General Practitioners, a Dentist, a Nurse and a Counsellor.

In total there were 4,415 health care interventions during the year (a decrease of 17% compared to 2014 – this decrease relates to the fact that our nursing post was vacant for 4 months in 2015).

Primary Health Care Visits 2008-2015



Nursing: There were a total of 1,469 nursing interventions in 2015, or 122 per month (a decrease of 19% compared to 2014). Upon filling the nursing post the average interventions per month was 179, which is an increase of 19% compared to 2014. The nurse's drop-in clinic provides a full range of primary health care services such as wound care management, blood testing, sexual health, medication management and gender specific health issues. Referrals to tertiary services such as A&E and other hospital services are a large part of the nursing role. We aim to provide consistency and continuity of care by co-ordinated and collaborative working with hospitals, community GP's and the 'Safetynet' homeless medical services.

GP Service: The GP service continues to be in high demand with 2,117 consultations over the course of the year or 176 per month (an increase of 7% compared to 2014). The service is used by clients with a variety of acute and chronic illnesses and where possible our focus is on linking clients with community or mainstream G.P. services. In 2015, 941 unique clients used the GP service (a decrease of 6% compared to 2014).

MENTAL HEALTH SUPPORTS

Psychiatric nurse: Naturally, most people who find themselves homeless are traumatised by this event in their life – sometimes mental health can play a role in why people experience homelessness. Generous donations from donors allowed us to add the psychiatric nurse to our team in order to support those with mental health problems. We work side by side with the HSE and community mental health teams as well as foreign embassies and other homeless and addiction agencies in order to achieve the best outcomes for clients. Since the start of the service in 2014 the mental health service has experienced increasing demands because the service is seen as providing practical solutions to those with mental health needs. 279 people (243 of whom were Irish nationals) needed our psychiatric nursing service in 2015 due to concerns about their mental health which is a 66% increase on 2014. There were a total of 800 interventions in 2015, of which significant crisis support was required on 98 occasions. The mental health crisis support has resulted in fewer referrals being made to A&E and that those who are referred by MQI are provided with mainstream mental health supports. Out of the 800 mental health interventions, 83% were contained within MQI services – the remaining 17% (133 referrals) went to GP's, community mental health teams and hospitals. This illustrates the value of empowering homeless services to provide mental health interventions on site particularly regarding dual diagnosis.

Establishing closer working relationships between the Open Access service and mainstream psychiatric services has provided significant benefits to all involved. The Mental Health Service now has a specific point of contact which provides more effective monitoring, continuity of care and communication. Mental Health Service provided substantial support to staff at Open Access as well as at Merchants Quay's other services. Staff training is an integral part of the role which has assisted in staff making more appropriate referrals as well as managing lower level problems in a more effective manner. Having this support and information has increased staff confidence and aided in them assisting clients to achieve more positive outcomes.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

Counselling: We provided 437 counselling sessions in 2015. Homelessness is often associated with severe stresses and difficulties in life, and it's not surprising that many people find it hard to cope. The Counselling Service for homeless people works at two levels. Firstly, providing a brief crisis counselling service targeted at service users in distress. And secondly, offering medium to long-term counselling relating to issues such as relationships, bereavement and drug use. In addition, we provide group support for homeless service users attending our day programmes.

Psychology: In 2015 the open access services appointed a psychologist to the role of drug service co-ordinator. This is in recognition of the complex nature of many presenting needs to the services. The field of psychology has many tools that are relevant to understanding and providing solutions to accommodation and substance misuse problems. Our aim is to improve the lives of those who present to our services through the application of evidence in areas such as behaviour analysis, addiction psychology and the most effective therapeutic approaches.

HARM REDUCTION SERVICES

Harm reduction services can be accessed by drug users simply by walking in from the street. For this reason, we are often the first place people with drug problems turn to for help.

Health Promotion Unit: Here we provide drug users with information about the risks associated with drug use and the means to minimise such risks. We also offer drug users a pathway into treatment and the possibility of living life without drugs. In our needle exchange and health promotion service, our main focus is on reducing the harm associated with injecting drug use, fostering the motivation to make positive change, giving advice on HIV and hepatitis prevention and on providing information on overdose and other risks. We also offer early referral to drug treatment services. In 2015 there were 27,388 visits to Drug Services (an increase of 4% on 2014) and 25,745 needle exchange interventions (an increase of 6% on 2014). A total of 2,676 individuals used the service (a reduction of 16% on 2014) of which 461 were new clients. As part of our health promotion remit, a total of 1,643 safer injecting workshops were undertaken with injecting drug users in 2015, many of these interventions are with new injecting drug users and are an important part of early intervention where people are given treatment options and advice on the dangers of injecting drugs (including blood borne viruses and overdose risk).

Needle exchange figures:

2011	18,951
2012	20,847
2013	22,898
2014	24,266
2015	25,745

Naloxone: Too many people die each year in Ireland due to drug overdose and Ireland has one of the highest rates of overdose deaths across the EU (EMCDDA, 2015). One life saving measure available to reduce the numbers of drug users who die each year is Naloxone, an opioid antagonist which reverses the effects of opiates (such as heroin). The Naloxone Demonstration Model began in 2015. Along with our partners in the HSE, The Family Support Network and the Ana Liffey Drug Project, MQI was front and centre of the national rollout. The Dec 2015 external evaluation of the Naloxone Demonstration model concluded that the scheme was a success. To date, more than 100 drug users have been prescribed naloxone (this number is growing rapidly) and there were 5 recorded 'overdose reversals' which may have contributed to lives being saved. 600 individuals were trained in 2015 on how to use naloxone and our new Riverbank building was one of the training sites used. The future developments include developing accredited training in order to provide the mechanisms to support the statutory changes regarding making the product more widely available in Ireland.

Working with Clients in Custody

Merchants Quay Ireland, in partnership with our prison counselling teams, endeavours to provide continuity of care to service users within the prison system. We offer support, advice and counselling with a particular focus on accessing appropriate pre entry and post-release options. This process entails a close working arrangement with treatment services, Probation and Welfare Service and with members of the legal profession. We estimate that 5% of the 6,500 individuals using MQI services involve those who have ongoing interactions with the prison service. It is important that the transition into the prison system optimises opportunities for treatment and ongoing supports, and, equally on release, we aim to support the best possible transition back into the community. As ever, we advocate treating drug problems as a health issue rather than a criminal justice issue – thereby avoiding costly incarceration costs to the taxpayer and effective treatment to the drug user.

RECOVERY: PROGRESSION PATHWAYS PROGRAMMES

These services offer the first steps away from crisis drug use and towards stability. They are aimed at people who are currently using street drugs, or those recently engaged in treatment and seeking more stability and structure in their lives.

Methadone Prescribing Treatment and Support

Methadone substitution therapy helps people to break their links with illegal and high-risk drug use. MQI collaborated with the GP's from Safetynet in providing methadone substitution therapy to 20 service users on this programme in 2015.

Into Education and Employment: Stabilisation Programme

As part of our stabilisation services, Into Education and Employment offers therapeutic groups, life skills training, personal development work and pre-employment training to help drug users reintegrate into society. Links with the City of Dublin VEC allow us to include a strong educational component for this programme, which is of considerable importance in addressing the educational disadvantage experienced by so many of our service users. The MQI Stabilisation programme had 66 participants during 2015 (an increase of 43% on 2014) with course content consisting of art, cooking, drama, yoga, gardening, therapeutic group work, history, maths, educational & social outings. The group using this service are younger people - 79% of participants are aged between 25 – 39. The stabilisation group seeks to establish a regular pattern of discipline and attendance in order to prepare people for mainstream training and employment. Unfortunately, not everybody stays with the program and some relapse into chaotic drug use, however, many people do progress to training, work experience or more structured abstinence based treatment. The program operates with a low threshold ethos seeking to keep clients engaged with the program.

Holistic supports: MQI seek to open gateways from crisis services to recovery – we do this by providing one to one support linked to a range of leisure and learning opportunities. The aim is to encourage service users to examine alternatives to drug use. One of the features of this program is weekly acupuncture within the Open Access Service which was accessed on 170 occasions during the year by 33 individuals. The weekly music programme at the Riverbank centre has provided another mechanism for engaging service users. Our links with the Franciscan church, the Muslim community, yoga and meditation practitioners offer another dimension to those who are seeking resources beyond their basic needs.

The Equality for Women Programme: With support from Pobal, under the Equality for Women initiative, MQI was able to develop a range of low threshold training opportunities for women. In addition, this programme provides a range of other supports (e.g. computer training and hairdressing skills) aimed at assisting marginalised women with a history of drug use to move towards further training and employment. Training inputs provided include information and communications technology, literacy, personal development and personal grooming and presentation.

In 2015, a total of 496 women participated in this programme (an increase of 50% on 2014); there were 867 visits to the programme (an increase of 43% on 2014). The project functions for the women at a time in their lives when addiction, poverty or mental health is playing a significant role in their lives. The project provided a vehicle for some clients to address addiction or mental health by providing structure in their lives. One of the big achievements of the project has been to carve out a specific safe space for women attending our service.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

The Pre-Entry Group: The pre-entry group has operated successfully throughout 2015. The group provided a dedicated assessment, information and referral pathway to residential treatment. Numbers in the group vary between 3 and 4 people. 5 service users were successfully supported through this program into residential detox and rehabilitation treatment in 2015.

Family Support Group: The devastating consequences of addiction are often borne by the family and the needs of families are often overlooked by society. We often get family members contacting the service who are worried about their loved ones. We give one to one advice and support to family members on the realities of drug use and how they can best cope and provide optimum support to their loved ones. We also run a Family Support Group which meets every week providing a forum where parents, and other close relatives and friends of drug users are offered support and advice on a range of issues. The participants provide support for each other and the group is continually open to new members. The weekly Family Support Group is linked to the National Family Support Network which offers an opportunity to raise issues at a national level. MQI's Family support group in Dublin worked with 30 individuals throughout 2015.

MIDLANDS SERVICES

Move Toward Recovery

With support and funding from the Midlands Regional Drugs Task Force and the HSE, Merchants Quay Ireland provides much needed services in the four Midlands counties of Laois, Longford, Offaly and Westmeath. The MQI Family Support and Community Harm Reduction Team were established in late 2008 and provide dedicated outreach services for individuals actively using drugs. It also provides Family Support Services focused on the needs of the families of active drug users. The Midlands team consists of staff, DSP participants, work placements and volunteers working across counties Laois, Longford, Offaly and Westmeath.

Midlands Rehabilitation and Aftercare Services: Merchants Quay Ireland, with the support of the Midlands Regional Drugs Task Force and the HSE established a Rehabilitation and Aftercare Service in September 2010. The purpose of this service is to provide a range of rehabilitation and aftercare supports targeting clients from the region including those exiting drug treatment or exiting prison. This involves assisting clients in the process of regaining their capacity for daily life free from the impact of problem drug use and enabling their reintegration into their community. Our Rehabilitation and Aftercare Workers provide case management for clients with a view to ensuring that all clients have their needs assessed and have the opportunity to participate in developing a care plan offering a pathway towards rehabilitation. The workers also provide psychosocial support for persons leaving drug treatment or released from prison via one-to-one support and aftercare group work. The service worked with 75 individuals in 2015. The team liaise closely with interagency partners in order to address the underlying issues of addiction, accommodation, healthcare and abuse.

Service users are both supported and challenged in terms of meeting their care plan goals and have a structure including both group support and one-to-one interventions where required - there were 359 one-to-one sessions and 103 groups facilitated in 2015.

Athlone Open Door Centre: The Open Door Centre provides a range of services for drug users in Athlone. It includes a Drop-in Centre offering crisis support, a food service, washing and laundry facilities, vocational training initiatives and support towards rehabilitation and reintegration.

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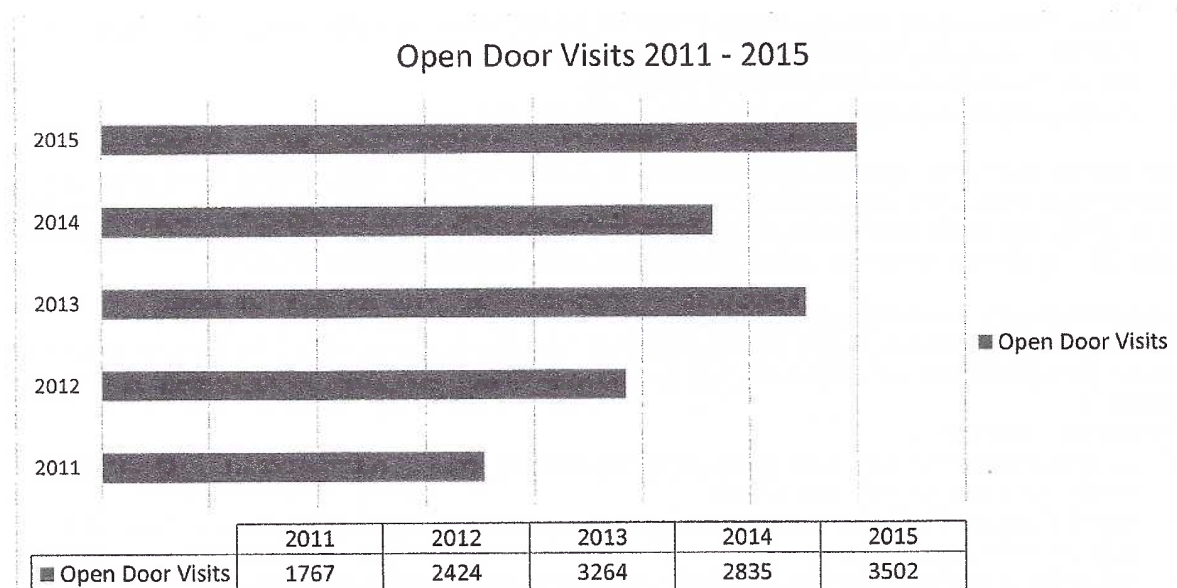
DIRECTORS' REPORT (CONTINUED)

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DIRECTORS' REPORT (CONTINUED)

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DIRECTORS' REPORT (CONTINUED)



The service is focused on providing crisis support and offering progression pathways for clients. The service operates in partnership with DSP, HSE, VEC, GP's and other inter-agency partners in the midlands region. As part of the harm reduction and rehabilitation process, the Open Door team have been working closely with a group of 114 individuals, many of whom have been attending on a regular basis throughout 2015. This group makes use of the facilities within the centre such as food, training, computers, washing and laundry as well as the one-to-one counselling sessions with the project workers. The Open Door team develop therapeutic relationships with clients through a focused non-judgemental approach to their work. In 2015, there were 114 individuals (91 male and 23 female) linking in with the service. There were 3,395 visits to the project including the provision of 3014 meals, 204 showers, 211 laundry services, and 2850 advice and support sessions.

Midlands Family Support Services

This involves the provision of services and interventions that support families in coping with addiction related issues. Such services often concern counselling, guidance and advice. Under the National Drugs Strategy, family support is seen as increasingly important in the areas of drug treatment and prevention. The Family Support Service assists families to:

- deal with the trauma associated with a family member or loved one using drugs
- work with vulnerable families in the area of drugs prevention
- act as a reliable source of information and advice on drug use and related issues
- deal with the reaction of neighbours and others
- overcome self-blaming responses

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DIRECTORS' REPORT (CONTINUED)

- create positive coping strategies that will help the parent and the drug user make positive decisions
- build their capacity to respond
- set rules of behaviour for those living in their house
- challenge views that they caused the problem, can control it, or can cure it

We also provide one-to-one sessions by appointment for parents and other close relatives seeking advice and support. We work to proactively link people with other support or treatment services that may be relevant to their needs. In 2015, the family support project supported 87 individuals, provided 1011 support phone calls and facilitated 203 family support groups including one-to-one support sessions where required.

Midlands Community Harm Reduction Services

We are aware that most local people and organisations are very concerned about the level of public and community harm associated with drug use in their communities, as well as the risks that drug users may expose themselves to.

The aims of this service are to:

- act as a resource for community groups in the target areas in their efforts to minimise the impact of problem drug use on their communities
- reduce the level of individual and community harm experienced in local communities as a result of drug use in the target areas
- reduce the associated level of public health risk experienced in the designated areas
- provide harm reduction and crisis support services to local drug users in places and at times where such services are unavailable
- ensure that problems associated with drug use are minimised
- promote a partnership model between Residents Associations, Estate Management Committees, Community Policing Services and Midlands services in tackling the drugs issue at a local level

Sadly, overdose continues to be a daily reality for many of our service users – nationally, 6,002 people lost their lives between 2004-2013 (Health Research Board, 2015) due to drug poisoning. In the midlands region, our harm reduction service worked with 230 clients during 2015 (a reduction of 10% on 2014), providing 1,972 harm reduction interventions. The service facilitated an average of 164 needle exchanges each month and operated in close partnership with the local pharmacy needle exchange scheme. The harm reduction outreach team provide on-going support for clients, and are outcome focused through the use of motivational interviewing, CBT and care planning. MQI work on supporting clients in the 'pre-entry' phase before admission to residential rehab and detox, and supported 14 outreach clients in entering residential drug treatment during the course of 2015. MQI is focused also on supporting clients in assisting with community detox in partnership with local GP's. Having both the residential and Community Detox options maximise the choices available to clients. The team adopts an inter-agency case management approach to working with all agencies (Probation, HSE, Homeless accommodation teams, voluntary providers) in the area in order to maximise multi-disciplinary support available for clients.

Midlands Services Day Programme: MQI launched a Department of Social Protection community employment scheme based in the Open Door centre at the end of 2014. This day programme continued to operate successfully in 2015 and has provided 10 individuals with employment and training tailored to their specific goals in life. Securing employment is a significant step for those seeking to permanently exit lifestyles involving drugs and homelessness. Rehabilitation and aftercare was incorporated into the scope of harm reduction outreach workers in the Midlands area, in line with the international research evidence base on what works in drug treatment. This ensures that people who have achieved abstinence are given the vital support they need to maintain drug free lifestyles as part of their individual care plan.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

Midlands Services – Resettlement: Post-treatment settlement is an ongoing issue and in 2015 the Midlands Services continued our working relationships with county councils, accommodation providers and property owners in order to secure or maintain housing for those at the margins of homelessness. Of particular are the joint working relationships local agencies such as the VEC, Gavin House and Midlands Simon who provide accommodation and training to those who are on the margins of society. The midlands team have worked on individual cases in order to ensure that recovery pathways out of homelessness & addiction are consolidated through maintaining accommodation with supports. Further treatment and progression options are a central part of the work we do in order to progress pathways back into mainstream society.

NATIONAL PRISON BASED ADDICTION COUNSELLING SERVICE

Overview of Services

Merchants Quay Ireland in partnership with the Irish Prison Service, delivers a national prison based addiction counselling service aimed at prisoners with drug and alcohol problems. This service operates in 13 prisons throughout the country and provides structured assessments, one-to-one counselling, therapeutic group work and multidisciplinary Care and Release Planning interventions with clearly defined treatment plans and goals.

Services offered include:

- brief interventions
- motivational interviewing and motivational enhancement therapy
- 12-step facilitation programme
- relapse prevention and overdose reduction
- cognitive behavioural therapy
- harm reduction approaches
- individual care planning and release planning

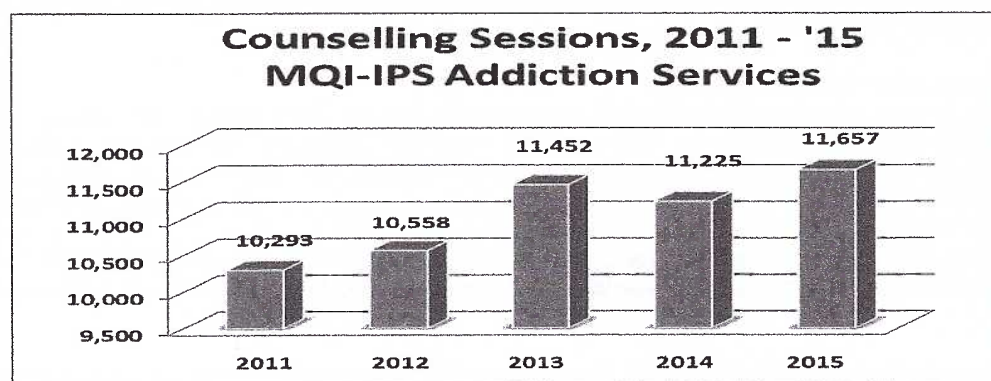
During 2015 a total of 2,725 prisoners accessed the MQI / IPS Addiction Counselling Service.

Mountjoy Drug Treatment Programme *(in partnership with Ana Liffey Drug Project, Ballymun Youth Action Project and Coolmine)*

The Merchants Quay Ireland Addiction Service also co-ordinates and contributed to the delivery of a structured, multi-agency 8-week Drug Treatment Programme (DTP) in the Mountjoy Medical Unit. The programme assists prisoners in detoxing from methadone and benzodiazepines. During 2015 a total of 52 prisoners availed of the Mountjoy Drug Treatment Programme, of this group 31 completed their detox.

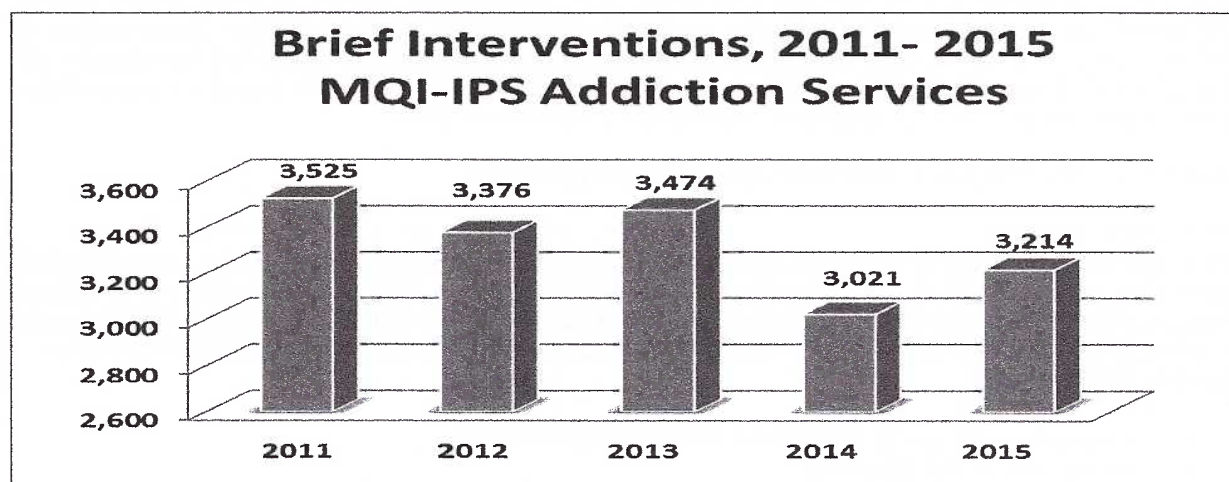
Counselling Sessions

Counselling sessions refer to the number of one-to-one meetings with prisoners where counselling interventions and care planning is provided. During 2015 there were 11,657 counselling sessions delivered to prisoners by the Merchants Quay Ireland Prison-based Addiction Counselling service, a 4% increase compared to 2014.



Brief Interventions

Brief Interventions are one-to-one meetings between a counsellor and prisoner of generally 30 minutes in duration. These meetings focus on a prisoner's immediate needs or problems which can often be resolved in a brief meeting. There were 3,214 brief interventions delivered during 2015, a 7% increase compared to 2014.



MQI / IPS Addiction Service Developments 2015

During 2015 the Addiction Counselling Service assisted in the development and supported the implementation of a number of Irish Prison Service initiatives including Incentivised Sentence Management (ISM) and the Red Cross Overdose Prevention programme. In addition the Addiction Service developed referral pathways for prisoners to community based detox and rehab services including the carrying out of Compressive Needs Assessments on behalf of detox / rehab service.

MQI / IPS Planned Addiction Service Developments 2016

In 2016 the prison based Addiction Counselling Service plans to further develop and improve the services we offer to prisoners which includes;

- Piloting psychometric outcome metrics aimed at capturing the impact of the service on clients.
- Develop the group-work programme delivered in prisons.
- Develop access to service for prisoners on protection.

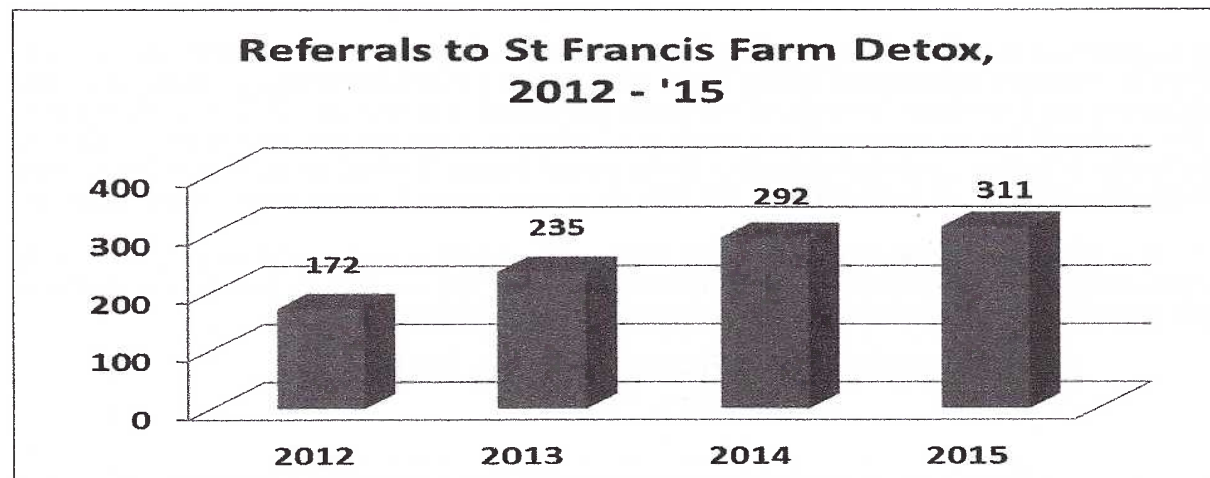
DETOX AND REHAB TREATMENT SERVICES

Our residential Detox and rehab treatment services aim at providing easily accessible treatment for drug users who wish to become drug free. The service has a national catchment area and users can self-refer or may be referred from a wide variety of agencies.

St. Francis Farm Residential Detox Programme

The Merchants Quay Ireland residential detoxification service at St Francis Farm delivers methadone and combined methadone/benzodiazepine detoxes. The unit has a national catchment area and has a 10 bed capacity for men and women. The detox activity programme includes individual care planning, therapeutic group work, psycho-educational workshops, fitness/gym training and farm work activities. What makes St. Francis Farm Detox unique is the fact that our programme is situated in a working farm environment and service users gain work experience in animal care, vegetable production, and in general farming. The food produced at the farm is used to supply the kitchens in our various centres, and contributes to feeding up to three hundred people every day.

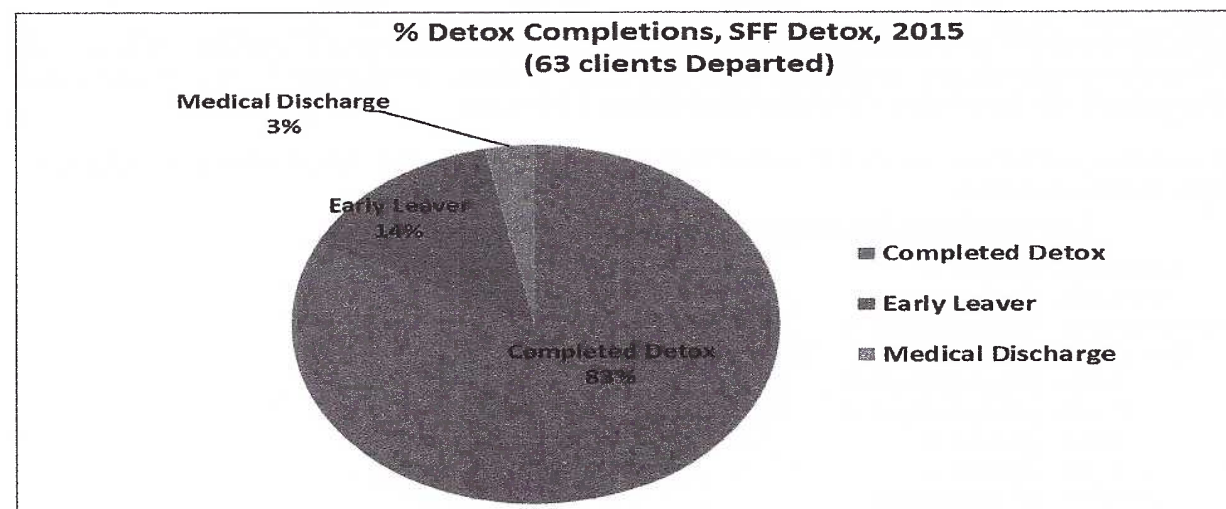
During 2015, the service's fourth year of operation, St. Francis Farm Detox received 311 referrals, a 6% increase in the previous year's referral levels and an 80% increase since 2012.



A total of 347 assessment appointments were offered to referred clients during 2015, 250 male and 97 female. This was a 29% increase compared to the 269 assessment appointments offered in 2014.

There were 63 clients admitted for detox service during the 2015, 47 men and 16 women.

All of the 63 clients admitted to SFF Detox in 2015 were on prescription methadone. The length of time individual clients were on methadone prior to admission ranged from 1 year to 28 years. The average number of years on methadone was 8 years. On average males spend 7 years on methadone before entering detox, while females spend on average 11 years.



As the detox completion graphics illustrate, of the 63 clients who departed the service during 2015, an impressive 83% completed their detox a 14% increase compared to 2014.

St. Francis Farm Residential Rehab Programme

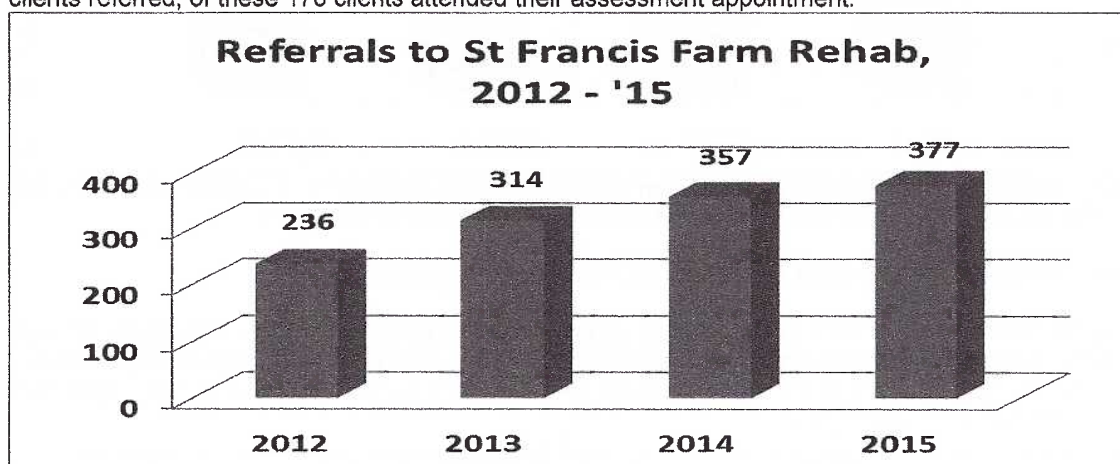
This is a therapeutic facility with a 14 weeks rehabilitation programme set on a working farm. At St. Francis Farm rehab we provide a safe drug free environment where service users can adjust to life without drugs and make positive choices about their future. We also afford service users the opportunity to explore the reasons for their drug use and to learn more effective coping mechanisms.

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DIRECTORS' REPORT (CONTINUED)

The programme covers areas of relapse prevention, one-to-one counselling and care planning, group therapy, self-esteem seminars, assertiveness training, anger management and farm work training. Service users also receive training in Emergency First Aid and in life skills and budgeting. What makes St. Francis Farm Rehab unique is the fact that our programme is situated in a working farm environment. Service users gain work experience in animal care, vegetable production, and in general farming. The food produced at the farm is used to supply the kitchens in our various centres, and contributes to feeding up to three hundred people every day.

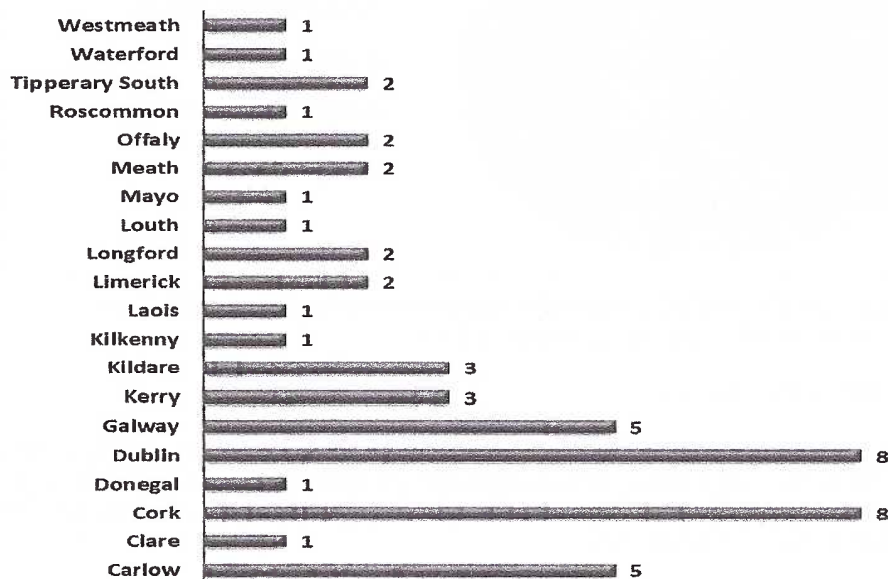
There were 377 clients referred to the St. Francis Farm Residential Rehabilitation service during 2014, a 6% increase compared to 2014 referral levels. In addition, there were 272 assessment appointments offered to clients referred, of these 178 clients attended their assessment appointment.



During 2015 a total of 51 individuals were admitted to the service during the year, 37 men and 14 women, an 11% increase in admissions compared to 2014. In addition to clients' addiction needs, 49% of clients were homeless and 50% the subject of Criminal Justice Orders at admission.

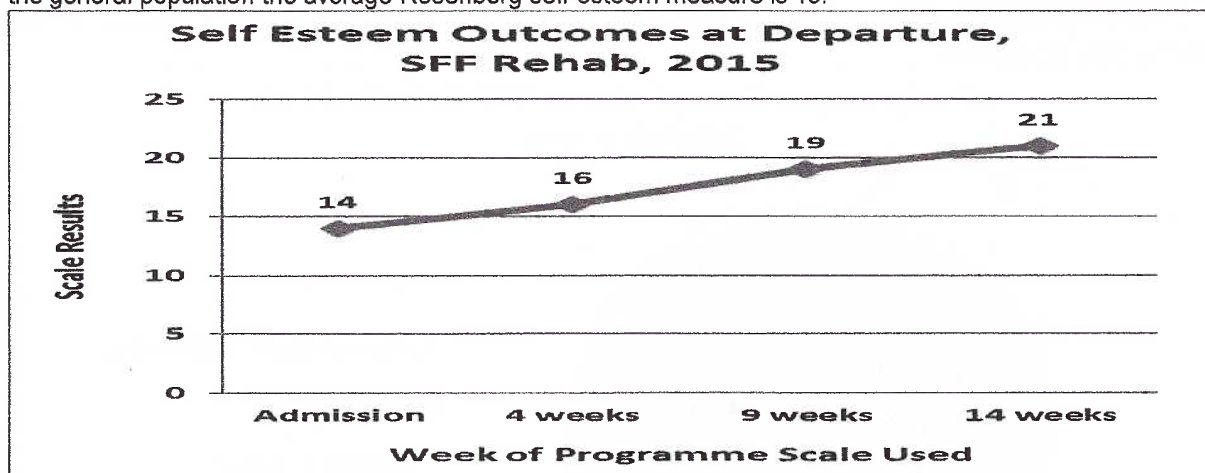
As the below graphics illustrate, St Francis Farm has a national catchment area, with Dublin and Cork being the largest source of admissions.

Admissions by Home County, SFF Rehab, 2015



Self Esteem Outcomes

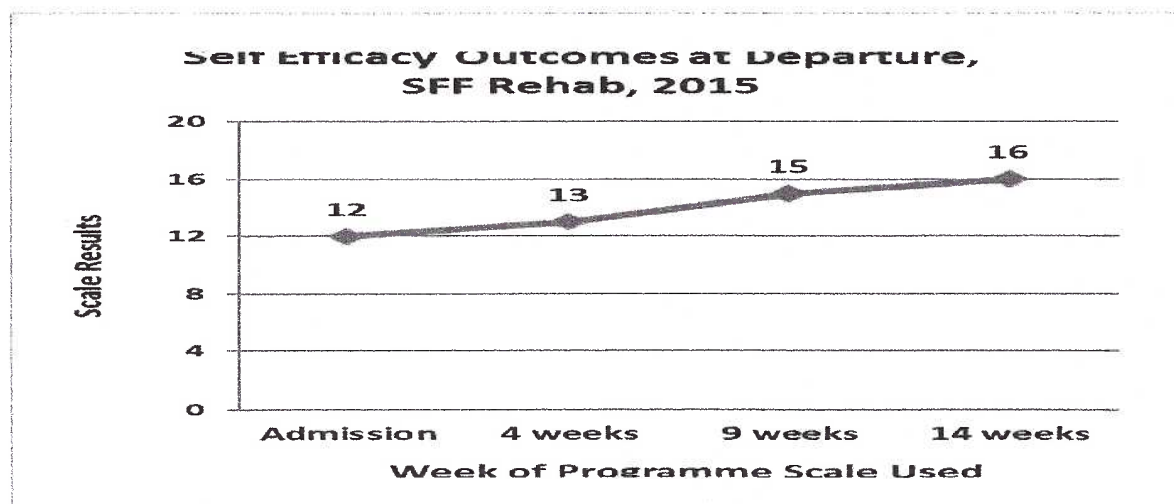
The below graph illustrates the averaged self-esteem outcomes of the 52 clients who departed SFF Rehab during 2015 as measured by the Rosenberg Self Esteem Scale. The Rosenberg Self Esteem Scale was completed by clients at up to 4 stages during their programme, depending on their length of stay, at admission, at 4 weeks, at 9 weeks and at the final week of their 14 week programme. The Rosenberg Scale has a range of 0 – 30, with 30 an indication of the highest score and self-esteem level. When carried out on a cross section of the general population the average Rosenberg self-esteem measure is 15.



The average scale score of service users at admission to SFF Rehab was 14, increasing to a score of 21 for clients who completed the full 14 week programme. The above chart illustrates the incremental increases in clients self-esteem as they progress through the programme, with the highest self-esteem outcomes achieved by those who complete the full 14 week programme.

Self-Efficacy Outcomes.

The below graph illustrates the averaged self-efficacy outcomes of the 52 clients who departed SFF Rehab during 2015, as measured by the Pearlin Mastery Scale (Leonard Pearlin). The Pearlin Mastery Scale is designed to measure self-concept and the extent to which individuals perceive themselves in control of forces that have a significant impact on their lives.



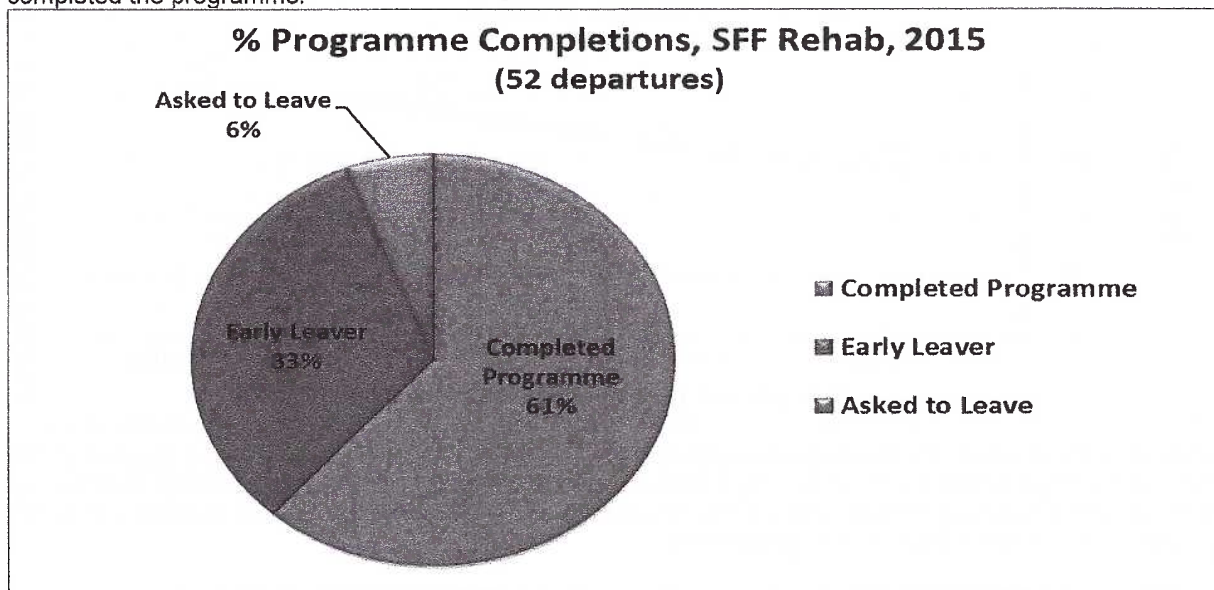
MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

The average Pearlin Scale score of service users at admission to SFF Rehab was 12. The above chart illustrates the incremental increases in service users self-efficacy as they progress through the programme, with the highest self-efficacy outcomes achieved by those who complete the full 14 week programme, averaging a 16 scale score.

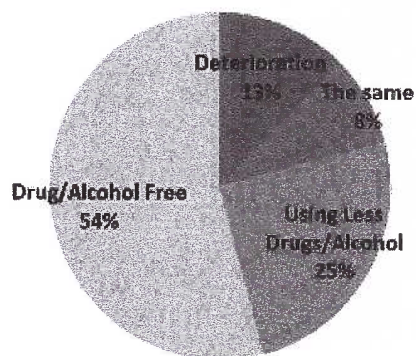
Completions

As the below graphics illustrate, of the 52 clients who departed the service during 2015, an impressive 61% completed the programme.

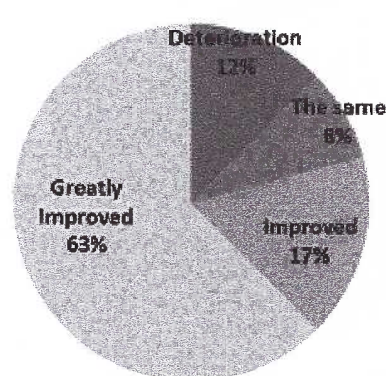


Post Service Outcomes 6-Month, SFF Rehab, 2015

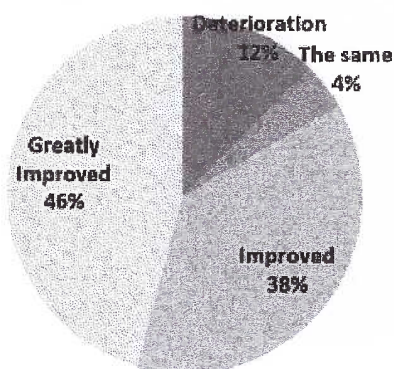
Drug and Alcohol Use, 6 mth PSO



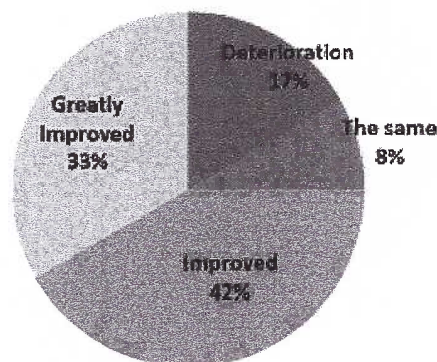
Overall Quality of Life, 6 mth PSO



Family Relationships, 6mth PSO



Social Relationships, 6 mth PSO



72 (58%) Clients contacted out of a possible 125

Drug & Alcohol Use: 51 (71%) of the 72 clients contacted reported being drug / alcohol free and 12 clients (11%) reported that they were using less, a total of 82% of clients reported positive outcomes. 12 clients (17%) reported their drug / alcohol use was the same and 1 client reported a deterioration in their Drug & Alcohol use.

Overall Quality of Life: 40 (56%) of the 72 clients contacted, reported that their Overall Quality of Life had 'greatly improved' and 18 clients (26%) reported that their overall quality of life had 'improved'. A total of 82% of clients reported positive outcomes in terms of their overall quality of life. In addition, 13 clients (18%) reported their overall quality of life was the same, and no one reported that their overall quality of their life had deteriorated.

Family Relationships: 27 (38%) of the 72 clients contacted reported their family relationships had 'greatly improved', while 25 (35%) of clients report their family relationships 'improved'. 18 (25%) clients reported their family Relationships to be the same, and 1 client reported a deterioration in family relationships

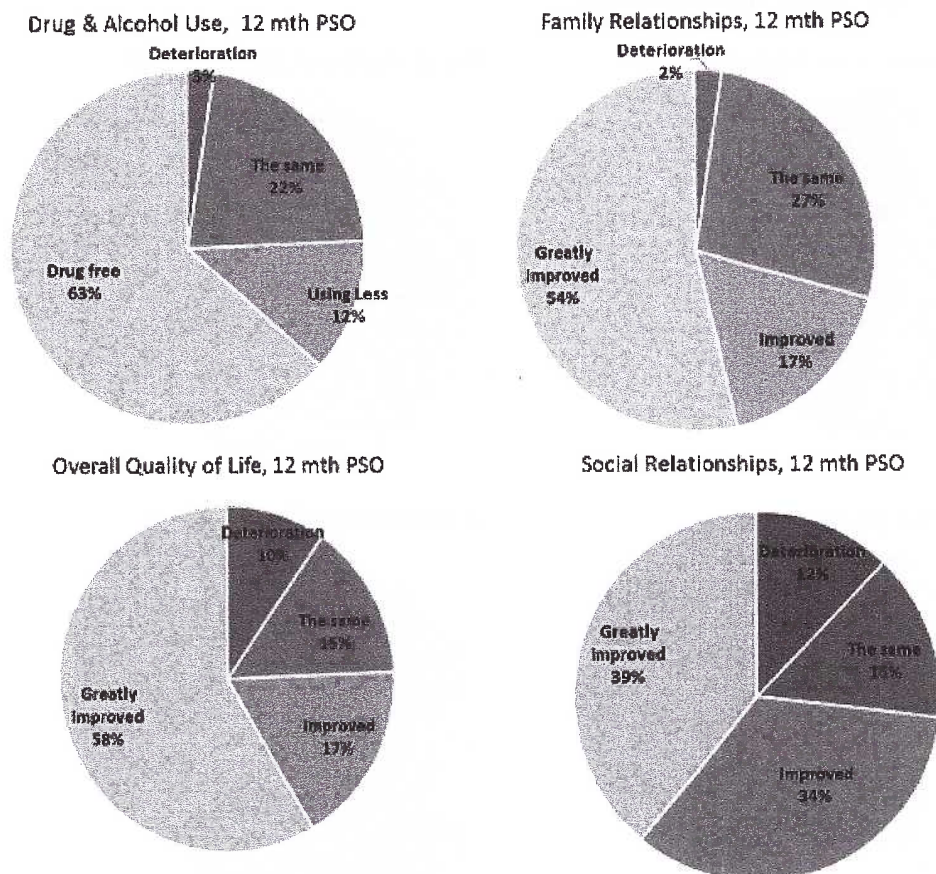
Social relationships: 28 (39%) of the 72 clients contacted reported their social relationships had 'greatly improved', while 22 (31%) of clients report their social relationships 'improved'. 19 (26%) clients reported their Social Relationships to be the same, and 2 clients reported a deterioration in social relationships.

** All figures and percentages based on the 72 clients contacted for a 6 month PSO

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

Post Service Outcomes 12-Month, SFF Rehab, 2015



41 (47%) Clients contacted out of a possible 87

Drug & Alcohol Use: 26 (63%) of the 41 clients contacted reported being drug / alcohol free and 5 clients (12%) reported that they were using less, a total of 75% of clients reported positive outcomes. 9 clients (22%) reported their drug / alcohol use was the same and 1 client reported a deterioration in their Drug & Alcohol use.

Overall Quality of Life: 24 (58%) of the 41 clients contacted, reported that their Overall Quality of Life had 'greatly improved' and 7 clients (17%) reported that their overall quality of life had 'improved'. A total of 75% of clients reported positive outcomes in terms of their overall quality of life. In addition, 6 clients (15%) reported their overall quality of life was the, and 4 (10%) clients reported that their overall quality of their life had deteriorated.

Family Relationships: 22 (54%) of the 41 clients contacted reported their family relationships had 'greatly improved', while 7 (17%) of clients report their family relationships 'improved'. 11 (27%) clients reported their family Relationships to be the same, and 1 client reported a deterioration in family relationships

Social relationships: 16 (39%) of the 41 clients contacted reported their social relationships had 'greatly improved', while 14 (34%) of clients report their social relationships 'improved'. 6 (15%) clients reported their Social Relationships to be the same, and 5 clients reported a deterioration in social relationships.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

SFF Detox & Rehab Developments 2015

In 2015, we introduced a new 'Welcome Pack' for the St Francis Farm Detox & Rehab services. The 'Welcome Pack' provides a comprehensive summary of our history, ethos, information on how to access our service and an overview of the programme content. Service admittance criteria is outlined in detail and there is information on the various service policies and house rules, the 'Service User's Charter', farm safety and visitors guidelines. The Welcome Pack provides a valuable resource to both clients accessing the service and the agencies referring to the service.

During 2015, we introduced the SMART Recovery, Self-Management and Recovery Training into our schedule of group work. The modules used in SMART Recovery programme, Cost/Benefit Analysis, Cognitive Behavioural Therapy and Rational Emotive Behavioural Therapy, fit well within the therapeutic community framework and complement our philosophy of personal responsibility and client empowerment. We were the first residential detox and rehab programmes in Ireland to pilot SMART Recovery.

In partnership with the Education and Training Board (ETB) we also introduced Art therapy into our programmes. This therapy is a non-verbal approach, which enables our service users to express and explore their life experiences and related emotions in a structured and safe environment.

The appointment of a new full time accredited counsellor role to the detox team has enabled the service develop and improve the one-to-one support, care planning and referral to post detox support provided to service users

SFF Detox & Rehab Planned Developments 2016

During 2016 the St. Francis Farm Detox & Rehab plans to further develop and improve the service in the following areas;

- To recruit for new Senior Counsellor and Addiction Support roles aimed at better managing the increasing levels of referrals to the service, reducing the waiting times for assessment and developing the one-to-one support to service users.
- To develop Overdose Prevention Leaflet to be provided for all clients leaving the service.
- To further develop through and post service outcome metrics in the Detox service.
- To provide off site Assessment Clinics in Dublin and Cork aimed at reducing the levels of Assessment appointment non-attendance.
- To develop a common client Assessment process with the HSE South East and South.
- To continue exploring the development of an alcohol detoxification component for the programme.
- To further develop the service's Case Management systems in line with NDRIC.

- Carry out a design upgrade of MQI's Salesforce Treatment Outcome Monitoring & Information System (TOMIS) to eCASS Plus levels, enabling electronic submission of reports and data to the HSE, Task Forces & HRB.

High Park Residential Programme

The High Park residential rehab service aims to help participants become and remain drug free. The service is a low threshold programme that seeks to attract service users who might not otherwise engage in drug free treatment such as prisoners, homeless and female drug users. The emphasis is on assisting service users to gain insight into the issues which underpin their drug use and developing realistic measures to prevent relapse.

The High Park programme offers individual care plans, one-to-one counselling, group therapy, psycho-educational groups, fitness-gym activities, outdoor pursuits and recreational activities and where necessary in-house detoxification in partnership with community GPs.

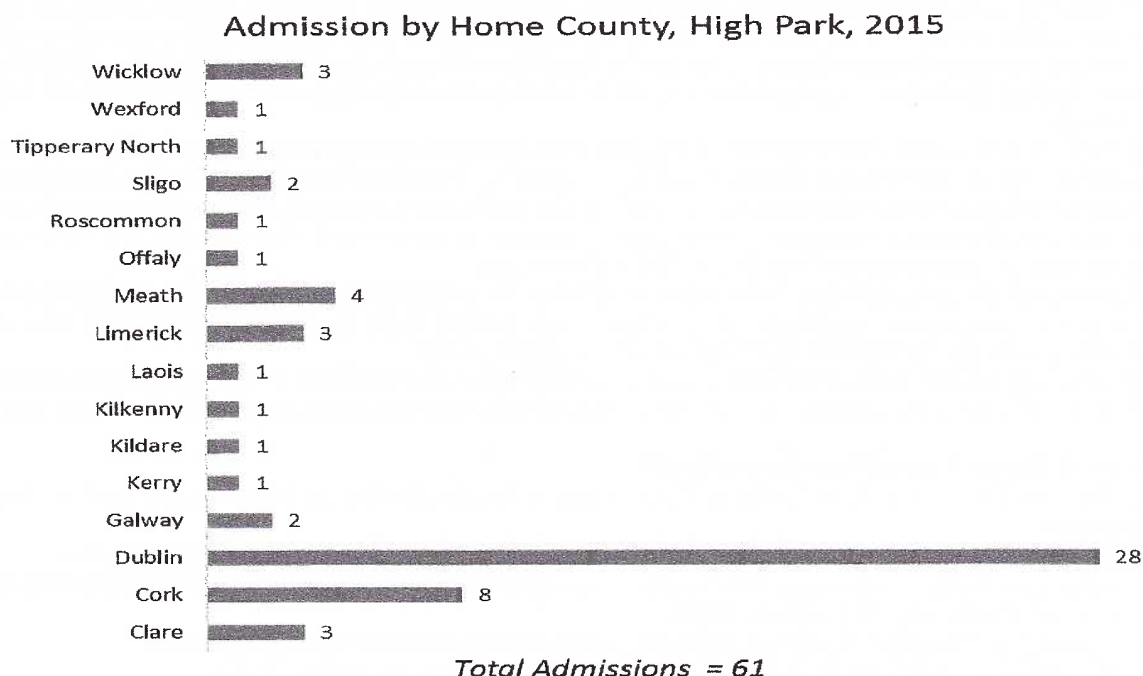
During 2015 a total of 286 clients were referred to High Park, of these 72% were male (206) and 28% were female (80). During the year 232 clients were offered appointments for Comprehensive Needs Assessments, of which 177 attended.

There were 61 clients admitted to High Park during 2015, 43 male (70%) and 18 female (30%), a 42% increase in admissions compared to 2014. In addition to clients' addiction needs, 72% of clients were homeless and 54% the subject of Criminal Justice Orders at admission.

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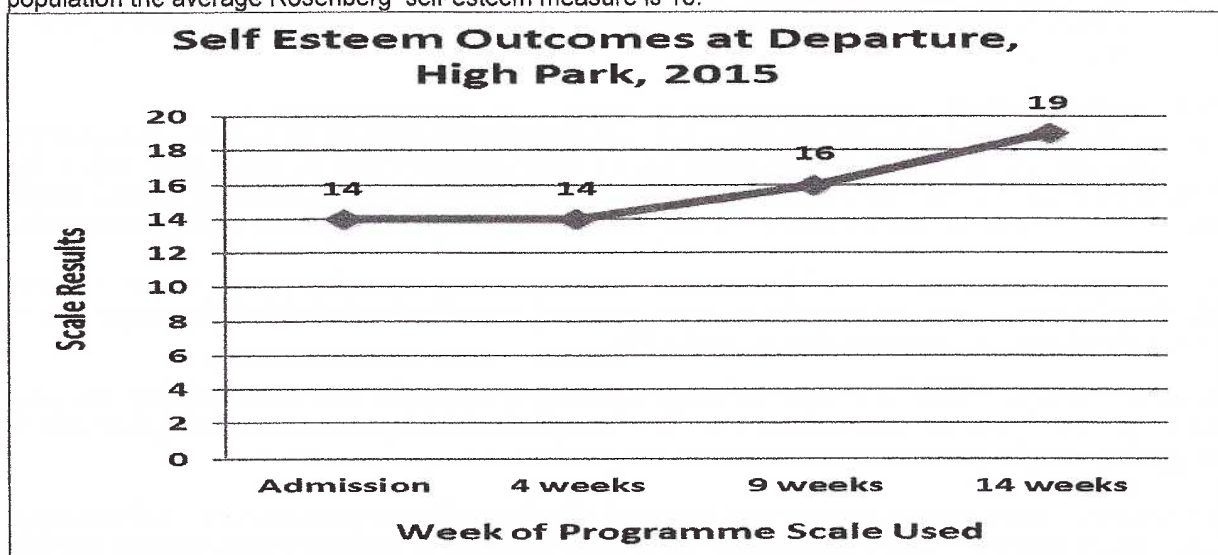
DIRECTORS' REPORT (CONTINUED)

The below chart illustrates the 2015 admissions by client's Home County.



Self Esteem Outcomes

The below graph illustrates the averaged self-esteem outcomes of the 60 clients who departed High Park during 2015 as measured by the Rosenberg Self Esteem Scale. The Rosenberg Self Esteem Scale was completed by clients at up to 4 stages during their programme, depending on their length of stay, at admission, at 4 weeks, at 9 weeks and at the final week of their 14 week programme. The Rosenberg Scale has a range of 0 – 30, with 30 an indication of the highest score and self-esteem level. When carried out on a cross section of the general population the average Rosenberg self-esteem measure is 15.



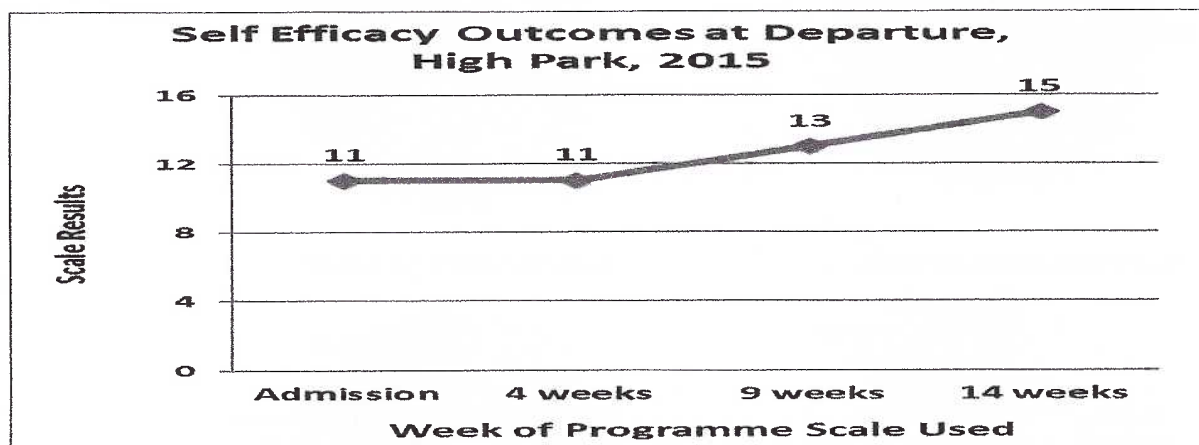
The average scale score of service users at admission to High Park was 14, increasing to a score of 19 for clients who completed the full 14 week programme. The above chart illustrates the incremental increases in service user's self-esteem as they progress through the programme, with the highest self-esteem outcomes achieved by those who complete the full 14 week programme.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

Self-Efficacy Outcomes.

The below graph illustrates the averaged self-efficacy outcomes of the 60 clients who departed High Park during 2015, as measured by the Pearlin Mastery Scale (Leonard Pearlin). The Pearlin Mastery Scale is designed to measure self-concept and the extent to which individuals perceive themselves in control of forces that have a significant impact on their lives. The Pearlin Mastery Scale was completed by clients at up to 4 stages during their High Park programme, depending on their length of stay, at admission, at 4 weeks, at 9 weeks and at the final week of their 14 week programme. The Pearlin Mastery Scale has a range of 7 – 28, with 28 an indication of the highest score and self-efficacy.



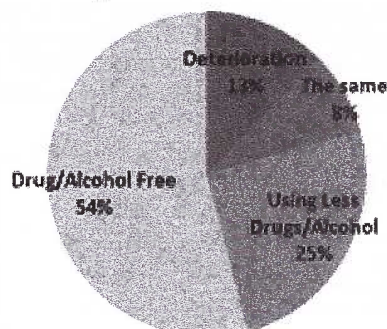
The average Pearlin Scale score of service users at admission to High Park was 11. The above chart illustrates the incremental increases in service users self-efficacy as they progress through the programme, with the highest self-efficacy outcomes achieved by those who complete the full 14 week programme, averaging a 15 scale score.

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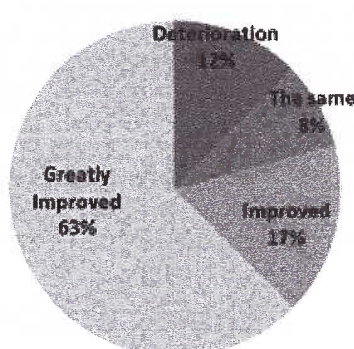
DIRECTORS' REPORT (CONTINUED)

Post Service Outcomes, 6 Month, High Park, 2015

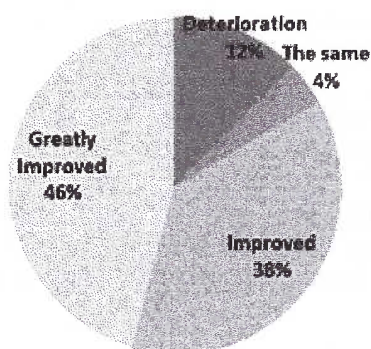
Drug and Alcohol Use, 6 mth PSO



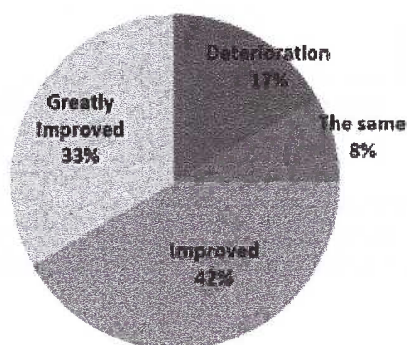
Overall Quality of Life, 6 mth PSO



Family Relationships, 6mth PSO



Social Relationships, 6 mth PSO



23 (18%) Clients contacted out of a possible 130

Drug & Alcohol Use: 54% of the 23 clients contacted reported being drug / alcohol free and 25% reported that they were using less, a total of 79% of clients reported positive outcomes. 8% of the clients contacted reported their Drug & alcohol use was the same, and 13% reported a deterioration.

Overall Quality of Life: 63% of the 23 clients contacted, reported that their Overall Quality of Life had 'greatly improved' and 17% reported that their overall quality of life had 'improved'. A total of 80% of clients reported positive outcomes in terms of their overall quality of life. 8% of the clients contacted reported their overall quality of life was the same, and 12% reported a deterioration.

Family Relationships: 46% of the 23 clients contacted reported their family relationships had 'greatly improved', while 23% of clients report their family relationships 'improved', a total of 69% of clients reported positive outcomes. 4% of the clients contacted reported their family relationships were the same, and 12% reported a deterioration.

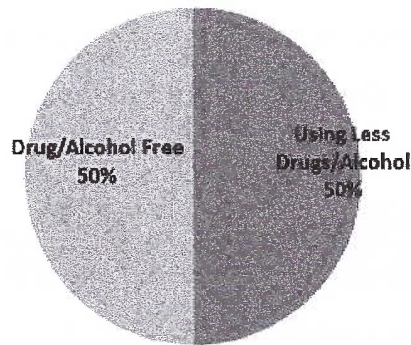
Social relationships: 33% of the 23 clients contacted reported their social relationships had 'greatly improved', while 42% of clients report their social relationships 'improved', a total of 75% of clients reported positive outcomes. 8% of the clients contacted reported their family relationships were the same, and 17% reported a deterioration.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

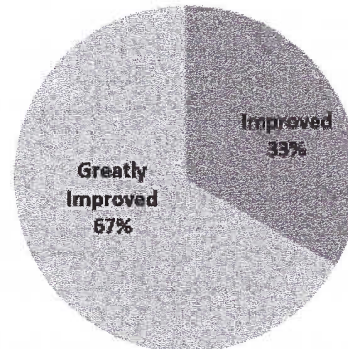
Post Service Outcomes, 12 Month, High Park, 2015

Drug & Alcohol Use, 12 mth PSO



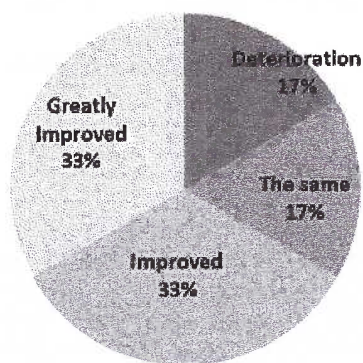
Deterioration = 0, The same = 0

Overall Quality of Life, 12 mth PSO

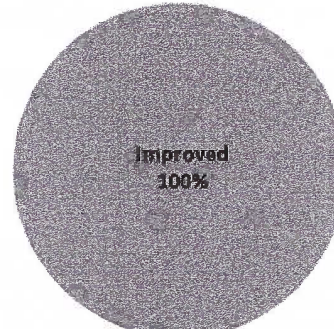


Deterioration = 0, The same = 0

Family Relationships, 12 mth PSO



Social Relationships, 12 mth PSO



Deterioration = 0, The same = 0,
Greatly Improved = 0

7 (44%)

Clients contacted out of a possible 16

Drug & Alcohol Use: 100% of the clients had a positive outcome in terms of their Drug & Alcohol use. 50% of clients reported they were drug/alcohol free, while 50% stated they were using less.

Overall Quality of Life: 100% of the clients had a positive outcome in terms of their overall Quality of life. 67% of clients reported their overall quality of life has great improved, while 33% reported an improvement.

Family Relationships: 33% of the 7 clients contacted reported their family relationships had 'greatly improved', while 33% of clients report their family relationships 'improved', a total of 66% of clients reported positive outcomes. 17% of the clients contacted reported their family relationships were the same, and 17% reported a deterioration.

Social relationships: All 7 clients reported an improvement in their Social relationship 12 months after their departure from High Park.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

High Park Developments 2015

During 2015 a comprehensive review of the High Park service was initiated with the staff team and service users. As a result of this review a number of programme changes were implemented with the aim of developing a more flexible and client centred approach and culture.

Following a review of international research into the optimum programme length and service user outcomes, the length of the High Programme was reduced from 17 to 14 weeks.

A review of the referral, assessment and admission systems with the view to streamlining and reducing waiting times.

High Park Planned Developments for 2016

- During 2016 High Park plans to further develop and improve the service in the following areas;
- To recruit for new Senior Counsellor role aimed at better managing the increasing levels of referrals to the service, reducing the waiting times for assessment and developing the one-to-one support to service users.
- Pilot the implementation of new psychometric tools aimed at capturing client outcomes as they progress through the programme.
- To further develop the service's Care Planning and Case Management systems in line with NDRIC.
- Carry out a design upgrade of MQI's Salesforce Treatment Outcome Monitoring & Information System (TOMIS) to eCASS Plus levels, enabling electronic submission of reports and data to the HSE, Task Forces & HRB.
- To review & develop the Pre-entry Group looking at more input from the High Park team and the Riverbank venue this is currently run from.

AFTERCARE & SOCIAL HOUSING SERVICES

Drug Free Day Programme

Our Drug-Free Day Programme based in Dolphins Barn, Dublin, is part of MQI's Aftercare Services and is targeted at clients exiting our residential rehab services at High Park and St Francis Farm. The day programme is 6 months in duration and provides one-to-one care planning, support groups and education sessions aimed at assisting clients reintegrate into society. Demand for the service was high during 2015 with 29 clients admitted to the service during the year, a 53% increase compared to 2014. Of the 27 clients who left the service during 2015, 56% of them completed the programme.

Weekly Aftercare Support Group

The weekly Aftercare Support Group is also targeted at clients exiting our residential rehab services at High Park and St Francis Farm. Demand for the service was high and consistent through 2015 with 31 clients admitted to the service, a 41% increase compared to 2014. Of the 33 clients who left the service during the year, 55% of them completed the programme.

Transitional Housing Services – Ballymount and Leixlip

Finding accommodation for the large proportion of clients leaving our residential rehab services who are effectively homeless has been an increasing challenge in recent years. MQI operates two short-term transitional housing services, one in Ballymount, Dublin, developed with the support of one of the organisation's donors, the other in Leixlip, Co Kildare, developed in partnership with Respond Housing Association. Across both houses we provide a total capacity of 9 supported accommodation units. Demand for the Ballymount and Leixlip Transitional Housing services was high during 2015, with 23 clients admitted during the year, a 35% increase compared to 2014. In addition, occupancy levels for the 9 units were 79% during this period. Of the 25 clients who departed the service during the year 60% completed the programme.

Aftercare Service Developments 2015

During 2015 the Aftercare Service moved into new premises in Dolphins Barn and developed the service in the following areas;

- The setting up of a computer training room for clients.
- The awarding of FETAC Level 3 accreditation for the Drama & Communication Skills group-work programme.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

- The implementation of the eCASS Salesforce CRM Treatment Outcome Monitoring & Information System (TOMIS).
- The development of the links with Business in the Community aimed at increasing access for service users to work placements.
- Premises renovations in Ballymount & Lexlip Transitional Housing Services.

Aftercare Planned Service Developments 2016

During 2016 the Aftercare team plan to further develop and improve the service in the following ways;

- The production of an Aftercare Service Welcome Pack.
- To develop cultural and social activities in the programme.
- To further develop the eCASS Salesforce CRM Treatment Outcome Monitoring & Information System in areas such as outcome psychometrics.
- To develop the use of the new Aftercare premises in Dolphins Barn.

THE FUTURE

At Merchants Quay Ireland our mission is to provide accessible quality services aimed at reducing harm related to drug use and homelessness and at providing pathways towards rehabilitation and settlement. Over the last five and more years Ireland has experienced a deep economic recession which has impacted on almost everyone and has pushed more and more people to the margins of society. In terms of the real human cost it is most visibly marked in the many men and women who turn to our homeless and drugs services for support. We are now witnessing unprecedented levels of homelessness and unfortunately problem drug use is closely inter-linked with and exacerbated by the homeless situation.

Our focus for 2016 is on maintaining our core services to meet the growing demand for drugs and homeless provision with an emphasis on ensuring access to treatment for the most vulnerable and providing post treatment settlement and supports. The enmeshment of the drugs and homeless problem presents particular difficulties. Many drug users fall into homelessness as a result of their drug taking, while many homeless people turn to alcohol or drugs as a means of coping with life on the streets. Equally, a person's ability to engage successfully in drug or alcohol treatment is well-nigh impossible if they are living in unsafe accommodation or sleeping rough on the streets. Similarly, for people completing residential detoxification and rehabilitation and newly drug/alcohol free it is hugely difficult to maintain their recovery if they cannot access safe and secure accommodation and as a consequence end up back in the vicious circle of unstable emergency accommodation or street homelessness. We are hugely conscious that we cannot address these issues comprehensively on our own and will seek to work closely with our partners in the homeless and drug sectors to minimise duplication and to maximise access to drug treatment and settlement. Through partnerships and collaborations with our sister agencies in the drugs and homeless arenas we will seek to streamline low threshold access to, and pathways through, treatment and settlement. With our involvement in the Dublin Homeless Network and the National Voluntary Drug Treatment Providers Network we engage with the statutory sector in a wide range of forums and Government bodies to advocate for positive policy and practice responses to the issues of drugs and homelessness. However, progress can only be made if there is a willingness and firm commitment from Government to provide the necessary resources to address the issues. If, as we all hope, the country is emerging from recession then it is only right and just that any benefits accruing should first be focussed on addressing the on-going drugs and homeless crisis.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

DIRECTORS/TRUSTEES AND SECRETARY

The directors/trustees, who served at any time during the financial year except as noted, were as follows:

Directors/Trustees:

Mr Mick Price (Chair)
Rev Hugh McKenna OFM
Rev Kieran Cronin OFM
Rev Patrick Lynch OFM
Mr Brian Melaugh
Dr Joanne Fenton
Mr Marcus Keane
Rev Joe Walsh OFM
Mr. Ray Langton (appointed 18/06/2015)
Dr Siobhan Garrigan (appointed 01/09/2015)

Secretary:

L & P Trustee Services Limited

Directors are appointed by the Members of the Company. The Chairperson of the Board of Directors shall be appointed by the Members for a three year term and may be reappointed. The Members are the Definitory of the Order of Friars Minor of the Irish Franciscan Province.

The term of office of a Director shall be three years and Directors may be reappointed.

The composition of the Board shall be not more than ten persons and not less than five. The quorum for meetings is four. All Directors are chosen on the basis of their willingness to serve, ability, governance experience and support of the ethos and mission of the Company. In line with this, the Board enhanced its membership with the appointment of Mr. Ray Langton on the 18 June 2015 and Dr Siobhan Garrigan on the 1st September 2015. The Board is committed to ensuring it has the necessary mix of skills and expertise and where necessary, seeks professional advice.

The Board meets formally at least 6 times a year. During 2015 the Board met ten times.

Directors are required to undergo an induction programme to ensure that collectively they have the overview necessary necessary oversight for the appropriate governance of the organisation. Training is arranged when a need is identified. With the exception of necessitous expenses, Directors are not remunerated for their work on the Board nor can they be appointed to any salaried position of the Company. No expenses were paid to Directors during the financial year (2015: €nil).

The Members meet annually to receive the annual report and audited financial statements of the Company. Other meetings may take place as required.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

GOVERNANCE AND MANAGEMENT (CONTINUED)

There are currently six sub-committees of the Board

1. The Finance Sub-Committee is responsible for overseeing the Board's financial responsibilities and ensuring that effective systems, financial controls and procedures are in place to enable the organisation to operate in an orderly and efficient manner, and to report and make recommendations to the Board thereon.
2. The Audit & Risk Committee is responsible for the monitoring and review of the organisation's financial performance and financial controls, including the organisation's internal audit function, making recommendations to the Board about the appointment and remuneration of the external auditor and all matters relating to the external audit process, and overseeing reviewing and monitoring Risk within the organisation.
3. The Client Services Sub Committee is responsible for overseeing the services and operations of the Company. It is also responsible for assisting the Board in the planning and development of new services, the development and implementation of appropriate quality standards, compliance reporting to stakeholders and the clinical governance of the services such as supervision, good quality standards and best practice. The Committee is also responsible for considering the impact of any new Client Service proposals in line with the strategic plan, opportunities and considering the challenges which may arise in any change process.
4. The Governance & Nominations Sub Committee is responsible for ensuring that best practice is adhered to regarding governance, accountability and transparency, monitoring and reviewing adherence to relevant voluntary Codes and Statutory Guidelines and making recommendations on nominations for Board membership, ensuring that the organisation has sufficient resourcing with the correct skills and expertise in place to achieve its strategic objectives.
5. The HR & Remuneration Sub Committee is responsible for overseeing employment practices, pay and pay structures and to consider, advise and recommend on organisational restructuring.
6. The Fundraising Sub Committee is responsible for ensuring that best practices are adhered to regarding Fundraising practice, oversight and to make recommendations to the Board regarding the Fundraising strategy.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

GOVERNANCE AND MANAGEMENT (CONTINUED)

MANAGEMENT

The Company is led and controlled by a Board of Directors ("the Board") which is collectively responsible for ensuring the delivery of the organisation's objectives, for setting its strategic direction, and for upholding its values.

Day-to-day management of the organisation is delegated to the Chief Executive Officer and the Executive Leadership Team.

All of the above form the key management team.

RISK ASSESSMENT

Following good governance practice, the former Finance and Audit Committee has now been separated into an Audit & Risk Committee and a Finance Committee. The Board of Directors commissioned a full risk assessment of the Company which was completed in June 2015 in order to develop a full risk management policy to minimise, monitor, and control the probability and impact of risk. The executive leadership team along with relevant sub-committees will be responsible for developing and executing the organisation's Risk Management programme.

The Directors have considered the principal risk factors that could materially and adversely affect the Company's future operating activities. The Risk Register contains the top 8-10 risks identified within MQP across a number of areas including Operational, Regulatory, Environmental, Resourcing and Strategic Risks.

The Company has appropriate insurance and business policies to limit the risks associated with its activities and the Audit & Risk Committee, assesses and monitors the organisation's control and risk management systems, its Risk Register and Risk Appetite Statement reporting to the Board of Directors.

COMMITMENT TO BEST PRACTICE IN CORPORATE GOVERNANCE

. The Company recognises that organisations have a responsibility to follow a code of good practice when it comes to how their organisations are run. Merchants Quay Project is currently on the journey towards being compliant with the Governance Code: A Code of Practice for Good Governance of Community, Voluntary and Charitable Organisations in Ireland. The aim of the Code is to determine and formulate standards of best practice in corporate governance applicable to areas such as leadership, exercising control, transparency and accountability, working effectively and behaving with integrity.

This process involves a thorough review and assessment of the organisation's policies, procedures, structures and values to ensure that the company is run as effectively as possible, with a focus on increasing transparency and a reassurance to all stakeholders that funds and donations are being well managed.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

GOVERNANCE AND MANAGEMENT (CONTINUED)

COMMITMENT TO STANDARDS IN FUNDRAISING PRACTICE

The Company is fully committed to achieving the standards contained within the Statement of Guiding Principles for Fundraising ("the Statement"). The Statement was developed by the Irish Charities and Tax Research Group and exists to provide charities in Ireland with a Fundraising Code of Practice.

The purpose of the statement is to:

- Improve the way charities in Ireland raise their funds
- Promote high levels of accountability and transparency by organisations fundraising from the public
- Provide clarity and assurances to donors and prospective donors about the organisations they support.

The Company is committed to complying with the Statement for Guiding Principles for Fundraising and has formally discussed and adopted the Statement at a meeting of the Board. The Board meets regularly to discuss plans for funding, including any shortfall or excess and allocation of funds.

RESERVES POLICY

The Directors have examined the Company's requirements for reserves in light of the main risks of the organisation. The Board is working to achieve a policy whereby the unrestricted funds not committed or invested in tangible fixed assets held by the Company should be 6 months of the current expenditure.

TAXATION STATUS

The Company has been granted charitable tax status by the Revenue Commissioners.

EVENTS SINCE THE FINANCIAL YEAR END

At the date of signing the Company has not been notified of any significant reductions in income that would impact on the service the Company provides however, should there be any reductions in 2017 it may necessitate cost containment measures.

ACCOUNTING RECORDS

The measures that the directors have taken to secure compliance with the requirements of sections 281 to 285 of the Companies Act 2014 with regard to the keeping of accounting records, are the employment of appropriately qualified accounting personnel and the maintenance of computerised accounting systems. The company's accounting records are maintained at the company's registered office at 24 Merchants Court, Merchant's Quay, Dublin 8.

AUDITORS

The auditors, Deloitte, Chartered Accountants and Statutory Audit Firm continue in office in accordance with Section 383(2) of the Companies Act 2014.

MERCHANT'S QUAY PROJECT LIMITED

DIRECTORS' REPORT (CONTINUED)

DIRECTORS RESPONSIBILITIES STATEMENT

The directors are responsible for preparing the directors' report and the financial statements in accordance with the Companies Act 2014 and the applicable regulations.

Irish company law requires the directors to prepare financial statements for each financial year. Under the law, the directors have elected to prepare the financial statements in accordance with Accounting Standards issued by the Financial Reporting Council, and promulgated by the Institute of Chartered Accountants in Ireland for periods beginning before 1 January 2015 ("relevant financial reporting framework"). Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the company as at the financial year end date and of the income and expenditure of the company for the financial year and otherwise comply with the Companies Act 2014.

In preparing those financial statements, the directors are required to:

- select suitable accounting policies for the Company Financial Statements and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with the relevant financial reporting framework, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for ensuring that the company keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the company, enable at any time the assets, liabilities, financial position and income and expenditure of the company to be determined with reasonable accuracy, enable them to ensure that the financial statements and directors' report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website.

Approved by the Board and signed on its behalf by:



Michael Price
Director



Kieran Cronin
Director

Date

11/7/2016

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF MERCHANT'S QUAY PROJECT LIMITED

We have audited the financial statements of Merchant's Quay Project Limited for the financial year ended 31 December 2015 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and the related notes 1 to 23. The relevant financial reporting framework that has been applied in their preparation is the Companies Act 2014 and FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland ("relevant financial reporting framework").

This report is made solely to the company's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of directors and auditors

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view and otherwise comply with the Companies Act 2014. Our responsibility is to audit and express an opinion on the financial statements in accordance with the Companies Act 2014 and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the directors; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Reports and Financial Statements for the financial year ended 31 December 2015 to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion, the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 December 2015 and of its incoming resources and application of resources, including its income and expenditure for the financial year then ended; and
- have been properly prepared in accordance with the relevant financial reporting framework and, in particular, with the requirements of the Companies Act 2014.

Matters on which we are required to report by the Companies Act 2014

- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.
- In our opinion the accounting records of the company were sufficient to permit the financial statements to be readily and properly audited.
- The financial statements are in agreement with the accounting records.
- In our opinion the information given in the directors' report is consistent with the financial statements.

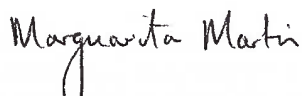
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INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF MERCHANT'S QUAY PROJECT LIMITED

Matters on which we are required to report by exception

We have nothing to report in respect of the provisions in the Companies Act 2014 which require us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions specified by law are not made.



Marguarita Martin

For and on behalf of Deloitte

Chartered Accountants and Statutory Audit Firm

Dublin

11 July 2016

MERCHANT'S QUAY PROJECT LIMITED

**STATEMENT OF FINANCIAL ACTIVITIES
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015**

	Note	Designated Funds 2015 €	Unrestricted Funds 2015 €	Restricted Funds 2015 €	Total Funds 2015 €	Designated Funds 2014 €	Unrestricted Funds 2014 €	Restricted Funds 2014 €	Total Funds 2014 €
Income and endowments from:									
Charitable Activities	4	-	-	3,320,801	3,320,801	-	-	3,498,382	3,498,382
Donations and Legacies	3	-	2,286,184	92,931	2,379,115	-	2,418,565	60,618	2,479,183
Other Incoming Resources	5	-	298,813	-	298,813	-	331,788	-	331,788
Total		-	2,584,997	3,413,732	5,998,729	-	2,750,353	3,559,000	6,309,353
Expenditure on:									
Charitable Activities	6	-	1,399,272	3,372,214	4,771,486	-	947,414	3,562,260	4,509,674
Raising Funds	7	-	591,683	-	591,683	-	583,886	967	584,853
Total		-	1,990,955	3,372,214	5,363,169	-	1,531,300	3,563,227	5,094,527
Net income/(Expenditure) for the financial year		-	594,042	41,518	635,560	-	1,219,053	(4,227)	1,214,826
Taxation	18	-	-	-	-	-	-	-	-
Net movement in funds									
Actuarial Gain/(Loss) in respect of the Pension scheme	16	-	594,042	41,518	635,560	-	1,219,053	(4,227)	1,214,826
Transfer of funds	17	-	43,512	-	43,512	-	(33,111)	-	(33,111)
Total Funds as at 1 January 2015	17	544,156	(544,156)	-	-	1,001,278	(1,001,278)	-	-
	17	1,532,561	191,425	327,902	2,051,888	531,282	6,761	332,129	870,172
Total Funds as at 31 December 2015	17	2,076,717	284,823	369,420	2,730,960	1,532,560	191,425	327,902	2,051,887

The Statement of Financial Activities includes all gains and losses recognised in the financial year.


MERCHANT'S QUAY PROJECT LIMITED

BALANCE SHEET AS AT 31 DECEMBER 2015

	Notes	2015 €	2014 €
Fixed assets			
Tangible assets	9	52,732	70,240
Current assets			
Debtors	10	269,239	470,607
Cash at bank and in hand		3,573,223	2,751,805
		<u>3,842,462</u>	<u>3,222,412</u>
Creditors: Amounts falling due within one year	11	(1,140,472)	(1,147,822)
Net current assets		<u>2,701,990</u>	<u>2,074,590</u>
NET ASSETS EXCLUDING PENSION LIABILITY		<u>2,754,722</u>	<u>2,144,830</u>
Net pension liability	16	(23,762)	(92,943)
NET ASSETS INCLUDING PENSION LIABILITY		<u><u>2,730,960</u></u>	<u><u>2,051,887</u></u>
Funds of the charity:			
Restricted Funds	17	369,420	327,902
Unrestricted Fund	17	284,823	191,425
Designated Funds	17	2,076,717	1,532,560
		<u><u>2,730,960</u></u>	<u><u>2,051,887</u></u>

The financial statements were approved and authorised for issue by the Board of Directors on and signed on its behalf by:


Mick Price
Director


Kieran Cronin
Director

MERCHANT'S QUAY PROJECT LIMITED

**STATEMENT OF CASH FLOWS
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015**

	<i>Notes</i>	2015 €	2014 €
Cash flows from charitable activities			
Net cash generated by charitable activities	13	824,998	1,465,057
Cash provided by investing activities		(3,580)	(21,970)
Change in cash and cash equivalents in the reporting year		821,418	1,443,087
Cash and cash equivalents in the beginning of the reporting year		2,751,805	1,308,718
Cash and cash equivalents at the end of reporting year		3,573,223	2,751,805
Reconciliation to cash at bank and in hand:			
Cash and cash equivalents at the end of financial year		3,573,223	2,751,805

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

1. ACCOUNTING POLICIES

The significant accounting policies adopted by the company are as follows:

Basis of Preparation

The significant accounting policies and estimation techniques adopted by the Company are as follows:

Basis of Preparation of Accounts

Merchant's Quay Project is a company incorporated in Ireland under the Companies Act 2014. The address of the registered office is 24 Merchants Court, Merchant's Quay, Dublin 8. The nature of the company's operations and its principal activities are set out in the report of the trustees on pages 4 to 36.

- (i) In accordance with Section 1180(8) of the Companies Act, 2014, the company is exempt from including the word "Limited" in its name. The company is limited by guarantee and has no share capital.
- (ii) In prior financial years, companies not trading for gain for the members were not within the scope of company law requirements with regard to formats and content of financial statements which applied to not-for-profit companies, thus permitting the adoption of a format appropriate to a charity. Accordingly, the organisation adopted and reported its performance in accordance with the format provided for in the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" as published by the Charity Commission for England and Wales. In particular Merchant's Quay Project reports its performance for the financial year in the format of the SORP's Statement of Financial Activities (SOFA).

The Charity Commission for England and Wales, is recognised by the UK Accounting Standards Board (ASB) as the appropriate body to issue SORPs for the charity sector in the UK, and the SORP has heretofore been recognised as best practice for financial reporting by charities in Ireland.

The Companies Act 2014 became effective in law on 1 June 2015 and from that date applies the format and content of financial statements requirements appropriate for a company trading for the profit of its members to a company that is a not-for-profit organisation. This would require Merchant's Quay Project for example, to present a profit and loss account and report on items such as turnover, cost of sales, profit or loss on ordinary activities before taxation, along with related notes. In the view of the directors this is neither an appropriate presentation nor terminology for a not-for-profit organisation.

In order to provide information relevant to understanding the stewardship of the directors and the performance and financial position of the charity, Merchant's Quay Project has prepared its financial statements in accordance with the formats provided for in the SORP consistent with the prior financial year.

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

1. ACCOUNTING POLICIES (CONTINUED)

(ii) Basis of preparation

The financial statements have been prepared under the historical cost convention, modified to include certain items at fair value, and in accordance with the Statement of Recommended Practice (SORP 2015) "Accounting and Reporting by Charities", in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), issued by the Financial Reporting Council, and promulgated for use in Ireland by the Institute of Chartered Accounts Ireland, effective 1 January 2015 and the Companies Act 2014. No material adjustments were required on adoption of FRS 102 in the current year. For more information see note 22.

The financial statements are presented in euro.

Going concern

The organisation's forecasts and projections, taking account of reasonable possible changes in performance, show that the organisation will be able to operate within the level of its current cash and investment resources. The Board have a reasonable expectation that the organisation has adequate resources to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

Tangible Fixed Assets

The cost of tangible fixed assets is their purchase price. Tangible fixed assets are shown at cost less accumulated depreciation.

Depreciation is calculated in order to write off the cost of tangible fixed assets over their estimated useful lives by equal annual instalments.

Category	Basis	Rate per annum
Improvements to premises	Straight line	2% - 20%
Equipment	Straight line	15%
Furniture and fittings	Straight line	12.5%
Motor vehicles	Straight line	20%

A full month's depreciation is charged in the month of purchase. No depreciation is charged in the month of sale.

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

1. ACCOUNTING POLICIES (CONTINUED)

Income

- (i) Income from voluntary donations and similar income is recognised when received.
- (ii) Grants from the government and other agencies have been included as income from activities in furtherance of the charity's objects and accounted for on a receivable basis.
- (iii) Legacies are included when the amount is to be received is probably and can be measured with certainty.
- (iv) Interest income is recognised on a receivable basis.
- (v) Revenue refunds in respect of tax relief on voluntary donations are recognised on a receivable basis in so far as the receivable can be measured reliably.
- (vi) Other income reflects money received from training and any voluntary contributions made by the users of the service.

Expenditure

Charitable activities comprises expenditure incurred that are directly related to the implementation of programmes and the activity of the company. Expenditure is recognised in the period to which it relates. Expenditure incurred but unpaid at the balance sheet date is included in accruals and other creditors.

Expenditure on raising funds comprise all expenditure incurred by Merchant's Quay Ireland on raising funds for the organisation's charitable activities.

Gifts In Kind

Gifts in kind which are deemed non-material are not included in the financial statements. Gifts in kind that can be valued with reasonable confidence will be included in the financial statements.

Pensions

Defined benefit pension scheme assets are measured at fair value. Defined benefit pension scheme liabilities are measured on an actuarial basis using the projected unit method. The excess of scheme liabilities over scheme assets is presented on the balance sheet as a liability net of related deferred tax. The defined benefit pension charge to operating profit comprises the current service cost and past service costs. The excess of the expected return on scheme assets over the interest cost on the scheme liabilities is presented in the income and expenditure account as other finance income. Actuarial gains and losses arising from changes in actuarial assumptions and from experience surpluses and deficits are recognised in the statement of total recognised gains and losses for the financial year in which they occur.

The fair value of quoted securities held as scheme assets was determined using the year-end bid price.

The defined contribution pension charge to the income and expenditure account comprises the contribution payable to the scheme for the year.

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

1. ACCOUNTING POLICIES (CONTINUED)

Debtors

Known bad debts are written off and specific provision is made for any amount, the collection of which is considered doubtful.

Leasing Commitments

Operating lease costs are charged to the statement of financial activities as incurred.

Fund Accounting

The following funds are operated by the Charity

General Funds - unrestricted

General Funds represent amounts which are expendable at the discretion of the Board of Directors in furtherance of the objective of the charity which have not been designated for other purposes. Such funds may be held in order to finance working capital or capital expenditure.

Designated Funds

Designated funds are unrestricted funds earmarked by the Board of Directors for particular purposes.

Restricted Funds

Restricted funds represent income, which has been received and recognised in the financial statements, which is subject to specific conditions imposed by the donors on grant making institutions.

Reserves Policy

In order to secure the long term viability of Merchant's Quay Project and to maintain the smooth operation of the organisation, it is critical to ensure that the organisation has adequate reserves.

The level of reserves is required to cover the following activities of the organisation:

- Provide funding for sustainable programmes.
- Meet contractual liabilities such as lease agreements, statutory staff payments and payments to creditors.
- Working Capital Requirements.
- Maintain a required level of funding available for programmes during times of financial difficulty where fundraising income is diminished.
- Meet unanticipated expenses such as repairs and maintenance, currency variances and legal costs.
- Cover day to day expenditure of Merchant's Quay Project.
- Ensure there is adequate funding should any winding up costs ever arise.
- Provide for any other unanticipated expenditure of significance.

The board has adopted a reserves policy based on foreseeable expenditure and in particular, long-term commitments. In addition, a general reserve of €2.07m has been set aside towards the reserves policy goal of €2.75m which would allow operation of the organisation for 6 months, based on historical running costs and programme expenditure.

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

1. ACCOUNTING POLICIES (CONTINUED)

Financial Instruments

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions of the instrument. Financial liabilities are classified according to the substance of the contractual arrangements entered into.

Financial assets and liabilities

All financial assets and liabilities are initially measured at transaction price (including transaction costs), except for those financial assets classified as at fair value through profit or loss, which are initially measured at fair value (which is normally the transaction price excluding transaction costs), unless the arrangement constitutes a financing transaction. If an arrangement constitutes a financing transaction, the financial asset or financial liability is measured at the present value of the future payments discounted at a market rate of interest for a similar instrument.

Financial assets and liabilities are only offset in the balance sheet when, and only when there exists a legally enforceable right to set off the recognised amounts and the entity intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Financial assets are recognised when and only when a) the contractual rights to the cash flows from the financial asset expire or are settled, b) the entity transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or c) the entity, despite having retained some, but not all, significant risks and rewards of ownership, has transferred control of the asset to another party.

Financial liabilities are recognised only when the obligation specified in the contract is discharged, cancelled or expires.

Foreign Currencies

Transactions are recorded at the rates of exchange ruling at the date of transaction. Assets and liabilities denominated in foreign currencies are translated at the rate of exchange ruling at the balance sheet date. Foreign exchange gains and losses are dealt with in the statement of financial activities in the financial year in which they occur.

Taxation

The company has been granted charitable status by the Revenue Commissioners and is therefore exempt from taxation.

MERCHANT'S QUAY PROJECT LIMITED**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015****2. CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY**

In the application of the Company's accounting policies, which are described in note 1, the directors are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

Critical judgements in applying the Company's accounting policies

The following are the critical judgements, apart from those involving estimations (which are dealt with separately below), that the directors have made in the process of applying the company's accounting policies and that have the most significant effect on the amounts recognised in the financial statements.

Defined Benefit Pension Scheme Obligation

The organisation has a defined benefit pension scheme in operation. There are estimates with respect to certain key assumptions made in calculating the actuarial accrual relating to the scheme including the discount rate and inflation rate as disclosed in Note 16.

3. DONATIONS - LEGACIES	Unrestricted Funds 2015 €	Restricted Funds 2015 €	Total Funds 2015 €	Total Funds 2014 €
Legacies	45,291	-	45,291	218,340
General donations	2,240,893	92,931	2,333,824	2,260,843
	<u>2,286,184</u>	<u>92,931</u>	<u>2,379,115</u>	<u>2,479,183</u>
4. CHARITABLE ACTIVITIES	Unrestricted Funds 2015 €	Restricted Funds 2015 €	Total Funds 2015 €	Total Funds 2014 €
Drug treatment services	-	2,047,840	2,047,840	1,927,500
Counselling and support	-	1,272,961	1,272,961	1,396,522
	<u>-</u>	<u>3,320,801</u>	<u>3,320,801</u>	<u>3,324,022</u>
Sub-Total for Continuing Activities	-	3,320,801	3,320,801	3,324,022
Community employment - Discontinued	-	-	-	174,360
	<u>-</u>	<u>3,320,801</u>	<u>3,320,801</u>	<u>3,498,382</u>
Total Income	-	3,320,801	3,320,801	3,498,382

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

5. OTHER INCOMING RESOURCES	Unrestricted Funds 2015 €	Restricted Funds 2015 €	Total Funds 2015 €	Total Funds 2014 €
Diploma & certificate fees	135,176	-	135,176	148,897
Client contributions	158,210	-	158,210	141,914
Bank interest received	8,007	-	8,001	1,100
Sundry	(2,580)	-	(2,580)	39,877
	<u>298,813</u>	<u>-</u>	<u>298,813</u>	<u>331,788</u>

6. EXPENDITURE ON CHARITABLE ACTIVITIES

	Unrestricted Funds 2015 €	Restricted Funds 2015 €	Total Funds 2015 €	Total Funds 2014 €
Drug treatment services	787,003	2,099,253	2,886,256	2,608,231
Counselling and support	477,048	1,272,961	1,750,009	1,560,939
University diplomas & certificate	135,221	-	135,221	166,253
Sub-Total for Continuing Activities	<u>1,399,272</u>	<u>3,372,214</u>	<u>4,771,486</u>	<u>4,335,423</u>
Community employment - Discontinued	-	-	-	174,251
Total Expenditure	<u>1,399,272</u>	<u>3,372,214</u>	<u>4,771,486</u>	<u>4,509,674</u>

7. RAISING FUNDS

	2015 €	2014 €
Quarterly Appeals	279,745	333,060
DRTV	100,451	-
Other Appeals	211,487	251,793
	<u>591,683</u>	<u>584,853</u>

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

8. EMPLOYEES

2015
Number

2014
Number

Number of employees

The average numbers of employees (including the Directors) during the financial year were:

Administration and social workers	99	94
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The number of employees whose emoluments (including allowances but excluding any employer pension contributions) that were greater than €70,000 is as follows:

	2015 Number	2014 Number
€70,000 - €80,000	2	1
€80,001 - €90,000	2	2
€90,001+	1	1
	5	4

No basic salaries are paid in excess of €100,000.

Directors are not remunerated for their work on the Board nor can they be appointed to any salaried position at the company. No expenses were paid to directors during the financial year.

The key management personnel at the company comprises of the Directors, the executive team. The total remuneration costs for the organisation the key management personnel were €531,424 (2014:€513,936) which included salaries, PRSI, pension and allowances.

As the key management team work across MQI a portion of the salaries that arise within Merchant's Quay Project Ltd that are attributable to the work of Franciscan Social Justice Initiatives Limited are transferred over to this Company. The adjusted remuneration costs charged to MQP taking this into account is €417,693 (2014:€403,387)

	2015 €	2014 €
Employment costs		
Wages and salaries	2,773,175	2,633,395
Social welfare costs	291,186	279,573
Defined benefit pension costs	27,219	23,512
Defined contribution pension costs	56,904	53,792
Death in service costs	33,232	32,873
Redundancy costs	-	31,727
	3,181,717	3,054,872

It should be noted that a portion of the salaries that arise within Merchant's Quay Project Ltd that are attributable to the work of Franciscan Social Justice Initiatives Limited are transferred over to this Company and excluded from the above.

MERCHANT'S QUAY PROJECT LIMITED

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015**

9. TANGIBLE ASSETS

	Improvements to premises €	Equipment €	Furniture and fittings €	Motor vehicles €	Total €
Cost					
At 31 December 2014	330,095	271,682	270,576	68,767	941,120
Additions	-	1,362	2,222	-	3,584
At 31 December 2015	330,095	273,044	272,798	68,767	944,704
Depreciation					
At 31 December 2014	330,095	244,940	246,304	49,541	870,880
Charge for the financial year	-	6,605	6,247	8,240	21,092
At 31 December 2015	330,095	251,545	252,551	57,781	891,972
Net book values					
At 31 December 2015	-	21,499	20,247	10,986	52,732
At 31 December 2014	-	26,742	24,272	19,226	70,240

In respect of prior financial year:

	Improvements to premises €	Equipment €	Furniture and Fittings €	Motor vehicles €	Total €
Cost					
At 31 December 2013	330,095	398,749	269,181	68,767	1,066,792
Additions	-	20,575	1,395	-	21,970
Disposal	-	(147,642)	-	-	(147,642)
At 31 December 2014	330,095	271,682	270,576	68,767	941,120
Depreciation					
At 31 December 2013	330,095	386,093	238,290	37,881	992,359
Charge for the financial year	-	6,489	8,014	11,660	26,163
Disposal	-	(147,642)	-	-	(147,642)
At 31 December 2014	330,095	244,940	246,304	49,541	870,880
Net book values					
At 31 December 2014	-	26,742	24,272	19,226	70,240
At 31 December 2013	-	12,656	30,891	30,886	74,433

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

10. DEBTORS	2015 €	2014 €
Amounts falling due within one year:		
DSP debtors	-	65,251
Other debtors	175,121	195,075
Prepayments	94,118	135,986
Merchant Quay Project CE Ltd (Note 15)	-	51,650
	<u>269,239</u>	<u>447,962</u>
Amounts falling due after more than one year:		
Franciscan Social Justice Initiative (Note 15)	-	22,645
	<u>269,239</u>	<u>470,607</u>
11. CREDITORS:		
Amounts falling due within one year	2015 €	2014 €
Other creditors	321	2,048
Trade creditors	250,171	138,262
Taxation and social insurance	-	94,144
Accrued expenses	459,076	564,923
Deferred Income	329,481	348,445
Amount due to FSJI (Note 15)	101,198	-
Amount due to Merchants Quay Project CE Limited	225	-
	<u>1,140,472</u>	<u>1,147,822</u>
12. FINANCIAL INSTRUMENTS	2015 €	2014 €
Financial Assets:		
Measured at undiscounted amounts receivable		
Debtors (Note 10)	175,121	260,326
Amount due from MQP CE Scheme Ltd (Note 15)	-	51,650
	<u>175,121</u>	<u>311,976</u>
Financial Liabilities:		
Measured at undiscounted amounts payable		
Creditors (Note 11)	1,105,643	1,147,822
Lease commitments (Note 20)	9,600	9,600
Amount due to FSJI (Note 15)	101,198	-
Amount due to MQP CE Scheme Ltd (Note 15)	225	-
	<u>1,216,666</u>	<u>1,157,422</u>

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

13. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM CHARITABLE ACTIVITIES

	2015 €	2014 €
NET INCOME FOR THE REPORTING YEAR (as per the Statement of Financial Activities)	635,560	1,214,826
<i>Adjustments for:</i>		
Depreciation	21,092	26,163
Decrease in debtors	201,593	280,620
Decrease in creditors	(7,575)	(22,326)
Defined benefit pension scheme costs	(25,672)	(34,226)
NET CASH GENERATED BY CHARITABLE ACTIVITIES	824,998	1,465,057

14. ANALYSIS OF CHANGES IN CASH AND CASH EQUIVALENTS

	Balance at 31 December 2014 €	Cash flows €	Balance at 31 December 2015 €
Cash at bank and in hand	2,751,805	821,418	3,573,223

15. RELATED PARTY TRANSACTIONS

The Directors of the Company are also Directors of Franciscan Social Justice Initiative Limited (FSJI) and St Francis Housing Association (SFHA). The Members on behalf of the Order of The Friars Minor have effective control over both companies.

The balance owed to the FSJI at 31 December 2015 was €101,198 (2014: €22,645 owed from FSJI). The balance owing to the MQPCE at 31 December 2015 was €225 (2014: €51,650 owing to MQP).

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

15. RELATED PARTY TRANSACTIONS (CONTINUED)

The transactions during the financial year were as follows:

	2015 €
Repayments from FSJI	(132,222)
Repayments from MQPCE	(110,000)
Expenses paid by MQP on behalf of MQPCE	58,125
Expenses paid by MQP on behalf of FSJI	8,379

16. RETIREMENT BENEFIT SCHEME

The pension entitlements of eligible employees arise under a defined contribution and a defined benefit scheme. The pension entitlements under the defined benefit scheme are based on final pensionable pay and are secured by contributions by the Company to a separately administered group pension fund operated by the Order of Friars Minor in Ireland. The scheme's actuary has split the assets and liabilities of the scheme between the various participating entities, for the financial year ended 31 December 2015. It is on this basis that the pension liability has been recognised in the financial statements of Merchant's Quay Project Limited.

The assets of the defined benefit pension scheme are held separately from those of the Company. The scheme provides retirement benefits on the basis of the member's final salary. The contributions are determined by a qualified actuary on the basis of triennial valuations using the projected unit method. On 1 January 2006 the scheme was closed to new entrants. As this scheme was closed it has an age profile that is rising and therefore under the projected unit method the current service cost will increase as the member of the scheme approaches retirement.

The most recent valuation was at 31 December 2015 and is available for inspection by the scheme members but not for public inspection.

The Company also operates a defined contribution scheme to provide benefits for new employees. Contributions made to the defined contribution scheme during the financial year amounted to €53,792. (2014: €60,765). The contributions in relation to the two schemes payable at the financial year-end was €56 (2014: €Nil).

The actuarial valuation as at 31 December 2015 was prepared for by a qualified independent actuary, using the projected unit method. The main financial assumptions used in the valuation were:

Basis of expected rate of return on scheme assets

The overall expected return on assets was derived as follows:

- Bonds: The return available on the ML > 5 year Euro Government Bond Index at 31 December 2015 of 1.20%.
- Equities: The return available on the ML > 10 year Euro Government Bond Index at 31 December 2015 plus an equity risk premium of 4.80%.
- Property: The return available on the ML > 10 year Euro Government Bond Index at 31 December 2015 plus a property risk premium of 4.30%.
- Other: The ECB interest rate, 0% at 31 December 2015.

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

16. RETIREMENT BENEFIT SCHEME (CONTINUED)

The main financial assumptions used in the valuation of the scheme liabilities are:

	2015 %	2014 %
Rate of increase in salaries	3.40%	3.40%
Rate of increase in pension payment	0.00%	0.00%
Discount rate of scheme liabilities	2.20%	2.20%
Inflation assumption	1.40%	1.40%

Mortality assumptions

Assumptions regarding future mortality are set based on advice from published statistics and experience. The average life expectancy in years for a pensioner retiring aged 65 is as follows:

	2015	2014
Retiring at 31 December 2015		
Male	21	22.2
Female	23.5	23.8
Retiring in 20 years		
Male	23.5	24.7
Female	25.7	26

Risks and rewards arising from the assets

At 31 December 2015 the scheme assets were invested in a diversified portfolio that consisted primarily of equities and bonds.

The market value of the scheme assets and the expected long term return therein are as follows:

	Rates at 31-Dec 2015 %	At 31-Dec 2015 €	Rates at 31-Dec 2014 %	At 31-Dec 2014 €
Equities	4.8%	265,796	4.80%	-
Bonds	1.20%	32,546	1.20%	-
Property	4.30%	103,064	4.30%	-
Other	0.00%	231,694	0.00%	560,269
Total market value of assets		633,100		560,269

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

16. RETIREMENT BENEFIT SCHEME (CONTINUED)

The following amounts were measured at 31 December 2015:

	2015 €	2014 €
The amounts recognised in the balance sheet are as follows:		
Fair value of scheme assets	633,100	560,269
Present value of scheme liabilities	(656,862)	(653,212)
Pension deficit in the balance sheet	(23,762)	(92,943)
Net pension liability	(23,762)	(92,943)
	2015 €	2014 €

The amounts recognised in the Statement of Financial Activities ("SOFA") are as follows:

Interest cost	(14,670)	(20,995)
Expected return on scheme assets	12,927	24,796
Other finance costs	(1,743)	3,801
Current service cost – included in other operating costs	27,220	(23,512)
	25,477	(19,711)

The amounts recognised in the Statement of Financial Activities are as follows:

Actual return less expected return on pension scheme assets	5,272	34,859
Experience gains and losses arising on the scheme liabilities	22,595	22,111
Changes in assumptions underlying the present value of the scheme liabilities	15,645	(90,081)
Actuarial gain/(loss) recognised in the statement of Financial Activities	43,512	(33,111)

MERCHANT'S QUAY PROJECT LIMITED

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015**

16. RETIREMENT BENEFIT SCHEME (CONTINUED)

	Pension assets €	Pension liabilities €	Pension deficit €
Movement in scheme assets and liabilities			
At 1 January 2015	560,269	(653,212)	(92,943)
Current service cost	-	(27,220)	(27,220)
Interest on scheme liabilities	-	(14,670)	(14,670)
Expected return on scheme assets	12,927	-	12,927
Actual less expected return on scheme assets	5,272	-	5,272
Experience gains on liabilities	-	22,595	22,595
Contributions by employer	54,632	-	54,632
Changes in assumptions	-	15,645	15,645
Benefit payments	-	-	-
At 31 December 2015	633,100	(656,862)	(23,762)
	Pension assets €	Pension liabilities €	Pension deficit €
Movement in scheme assets and liabilities			
At 1 January 2014	446,677	(540,735)	(94,058)
Current service cost	-	(23,512)	(23,512)
Interest on scheme liabilities	-	(20,995)	(20,995)
Expected return on scheme assets	24,796	-	24,796
Actual less expected return on scheme assets	34,859	-	34,859
Experience gains on liabilities	-	22,111	22,111
Contributions by employer	53,937	-	53,937
Changes in assumptions	-	(90,081)	(90,081)
Benefit payments	-	-	-
At 31 December 2014	560,269	(653,212)	(92,943)

The best estimate of employer contributions expected to be paid to the scheme in the next financial year is €37,500.

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

17. RECONCILIATION OF MOVEMENTS IN FUNDS

	Unrestricted Fund €	Designated fund €	Restricted fund €	Total €
Balance as at 1 January 2015	191,425	1,532,561	327,902	2,051,888
Net income	594,042	-	41,518	635,560
Other recognised income	43,512	-	-	43,512
Transfer from unrestricted fund to designated fund	(544,156)	544,156	-	-
Balance as at 31 December 2015	284,823	2,076,717	369,240	2,730,960

The current balance in the designated fund comprises of amounts set aside by the Board of Directors to establish minimum reserves equivalent to at least 6 months expenses in accordance with the reserves policy. The current reserves objective is €2.75m.

18. TAXATION

The Company received Charitable Tax Status in September 1992 consequently no provision for corporation tax is necessary.

19. ULTIMATE CONTROLLING PARTY

The members and Directors of the Company at 31 December 2015 apart from Mr. Mick Price, Mr. Brian Melaugh, Dr. Joanne Fenton, Mr Marcus Keane, Mr Ray Langton and Dr Siobhan Garrigan. are members of the Order of Friars Minor.

20. COMMITMENTS

	2015 €	2014 €
Total future minimum lease payments under non-cancellable operating leases as follows		
Leasehold Premises		
Within one year	-	-
In two to five years	216,531	157,508
More than five years	1,207,600	1,317,200
	1,424,131	1,474,708

It should be noted that a portion of the rent that arises within Merchant's Quay Project Limited that is attributable to the locations operated partly by Franciscan Social Justice Initiatives Limited is transferred over to this Company but is included in the above as the lease commitment in Merchant's Quay Project Limited.

MERCHANT'S QUAY PROJECT LIMITED

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2015

21. COMPARATIVE AMOUNTS

Some prior financial year comparative amounts have been reclassified on a basis consistent with the current year.

22. EXPLANATION OF TRANSITION TO FRS 102

This is the first year the company has presented its financial statements under Financial Reporting Standards 102 (FRS 102) issued by the Financial Reporting Council. The last financial statements under previous Irish GAAP were for the year ended 31 December 2014 and the date of transition to FRS 102 was therefore 1 January 2014. As a consequence of adopting FRS 102, a number of accounting policies have been changed to comply with that standard. None of these changes have resulted in an adjustment to equity reported under previous Irish GAAP at 31 December 2014 or 1 January 2014 and there was no effect on losses previously reported for the year ended 31 December 2014.

23. SUBSEQUENT EVENTS

There have been no significant events effecting the company since the financial year end.